

Core brief

Daily update
(16 January 2023, 12.30pm)

Topics in this Core Brief:

- AHP HCSWs Effective Listening Skills Course - Now Open for Applications!
- Public Protection Service: Learning & Education Training Sessions 2023
- Road closures



AHP HCSWs Effective Listening Skills Course - Now Open for Applications!

As part of the ongoing investment in the learning and development of our AHP Healthcare Support Workers (HCSWs) and to support career pathways and transforming roles, the Director of Allied Health Professions and the AHP Education Fund Group are delighted to announce that the **Effective Listening Skills Course**, delivered by Strathclyde University, is now **open for applications**.

The course commences March 2023 and will be delivered fully online. Places on the course are **funded** and applications are welcomed from all AHP HCSWs.

Please note the deadline for applications is **Monday 13 February at 9:00am**.

Further information, including course dates and details on how to apply, can be found within the [Effective Listening Skills Course Application Pack](#). A copy of the application pack can also be requested by email from the AHP Practice Education Team - ggc.qinhahpepl@nhs.scot.

Public Protection Service: Learning & Education Training Sessions 2023

Training sessions will be delivered remotely via MS Teams and can be booked by accessing the online catalogue via eESS <https://eess.mhs.scot.nhs.uk>.



Leading • Collaborating • Improving

[#ProtectingChildrenAndAdults](#)

For medical/General Practice staff who do not have an eESS account, please email: ggc.cpadmin@nhs.scot.

LEARNING FROM A SIGNIFICANT CASE REVIEW – CHILD P

Learning from cases where children have died or are being significantly harmed is a critical and important part of being a learning and reflective organisation. This allows us to identify good practice and consider where there may be necessary practice changes in order to try and protect other children or young people in the future.

This learning session explores the death and learning from of a young baby who had had a number of health contacts across acute and community before they died.

Reviews are a critical part of the continuous improvement of practice and contributes to formal child protection learning requirements for all health staff.

- Tuesday 31 January 2023 10:00am – 12:00pm
- Thursday 9 February 2023 2:00pm – 4:00pm
- Tuesday 21 March 2023 10:00am – 12:00pm

Important Information

All participants will require access to a digital device e.g. laptop or phone to join the training session. An MS Teams link will be sent directly to you one week prior to the session.

***Please ensure that your email address and contact details on eESS are up-to-date in order that the link can be sent.**

Road closures

There are a number of road closures in and around the Glasgow and Clyde areas which staff should familiarise themselves with should they regularly use these routes.

Disruptions include closures on the A737, the Kingston Bridge, High Street and Barrhead Road in Pollok.

For up-to-date information on active and sustainable travel, please visit [Travel Plan Office](#) or email travelpo@ggc.scot.nhs.uk.



The poster features the NHSGGC Excellence Awards logo on the top left and the NHS Greater Glasgow and Clyde logo on the top right. The central text reads 'Nominate your NHS Hero' in a large, bold font. Below this, it says 'The Excellence Awards celebrate innovation and the outstanding difference made by our staff who go that extra mile for their patients.' and 'Get your entries in!'. At the bottom, it provides the nomination website 'www.nhsggc.scot/excellenceawards' and the closing date 'Closing date for nominations is 12 February 2023'. The poster is decorated with several gold stars and images of healthcare workers in clinical settings.

Staff are reminded to make sure their [personal contact details are up to date on eESS](#).

**It is important to share Core Brief with colleagues who do not have access to a computer.
A full archive of printable PDFs are available on [StaffNet](#)**