

Core brief

Daily update

(15 August 2023, 4.00pm)

Topics in this Core Brief:

- New helpline to raise concerns about bullying or harassment

New helpline to raise concerns about bullying or harassment

Human Resources Support and Advice Unit (HRSAU) are pleased to launch a new telephone line to provide additional help to any staff member wishing to raise concerns about Bullying or Harassment.

This new service was created, following feedback from the [Staff Led Equalities Groups](#) that, when reporting these kinds of issues, staff members often need support beyond the traditional HR advice provided via the HRSAU. This new helpline will ensure that, as well as staff receiving advice on the HR policy and processes, there will also be dedicated support provided and sign-posting to other support services that staff can be directed to during what can be a difficult time.

You can access the new helpline by calling 0141 201 8545, Monday, Tuesday, Wednesday and Friday from 9am to 4pm and Thursday's between 12.00pm to 4pm.

As part of this work, the HRSAU has also improved their reporting facilities within the Service Now system to allow us to better monitor the number of staff with protected characteristics reporting issues and ensuring that we are resourced appropriately to support staff who are unfortunately experiencing these difficulties.

Other services available to support any member of staff who feel that they are being bullied or harassed include:

- Line Management
- Bully & Harassment Confidential Contacts – selected from areas and roles across NHSGGC
- HR Support & Advice Unit - [HR Self Service Portal](#) or calling 0141 278 2700 (Option 2) if your enquiry is urgent or you would prefer to talk to an HR Assistant

- [Contact HR Support & Advice Unit - NHSGGC](#)
- Trade Union/Professional Body Representative
- Speak Up Campaign - [Speak Up! - NHSGGC](#)
- Spiritual Care Services - [Spiritual Care and Chaplaincy Service - NHSGGC](#)
- Occupational Health Services - [Mental Health and Wellbeing - NHSGGC](#)

An information note is also available on HR Connect which provides some further information relating to [Employee Support – Bullying, Harassment, Discrimination at Work](#).

**Remember, for all your latest news stories, visit our new Staffnet Hub:
[GGC-Staffnet Hub - Home \(sharepoint.com\)](#)**



Staff are reminded to make sure their [personal contact details are up to date on eESS](#).

**It is important to share Core Brief with colleagues who do not have access to a computer.
 A full archive of printable PDFs are available on [website](#)**