

Core brief

Daily update
(15 August 2022, 4.25pm)

Topics in this Core Brief:

- Update on Direct Patient Access to Telephone Interpreting
- New training resource to support Dysphagia management and IDDSI
- Lunch & Learn Session: Recording ACP Journeys via EMIS
- CISCO-21 Clinical Trial in Long COVID

Update on Direct Patient Access to Telephone Interpreting

Please note that the direct dial number for calling the service has been changed and the process streamlined. This information can be found within the updated versions of the leaflet, which are available from the [NHSGGC website](#) – please ensure you are always using the most up to date version of the resource and where relevant, noting all of the languages available. The new leaflet should also be given to patients who may have the previous version.

The instructions for using the app remain the same.

The leaflet contains the following updates:

- In addition to contacting NHSGGC services, patients can now use the telephone interpreting service to contact 999
- Early issues using the service to contact NHS 24 (111) have now been resolved
- Three additional languages have been requested and are now available.

New training resource to support Dysphagia management and IDDSI

The Care Home Dietetic team have developed a digital resource to support Dysphagia management and IDDSI (International Dysphagia Diet Standardisation Initiative) awareness. This is now on the NHSGGC website and includes 22 short videos from Dietetics, Speech and Language Therapy, Food Fluid and Nutrition Nurse and practical demonstrations from an IDDSI Specialist Chef. They can be accessed from this following link [IDDSI - NHSGGC](#).

Lunch & Learn Session: Recording ACP Journeys via EMIS

Anticipatory Care Planning (ACP) is key to providing good person centred care. Many services are now having and recording ACP conversations as part of their core ways of working.

In order to help us monitor uptake and improvement, services are also asked to track the ACP journey of individuals. One easy way to manage this is via EMIS Codes on a patient's profile.

Come along to learn which codes should be used as well as a demonstration of how coding works on the EMIS system. These sessions are open to **all staff** across health and social care who use the EMIS platform.

You can register for any of these session by clicking on your preferred date.

Dates of Sessions:

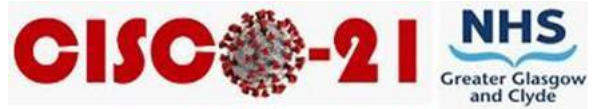
[Tuesday 23 August 2022 – 12.30-1.00pm](#)

[Friday 26 August 2022 – 1.00-1.30pm](#)

[Monday 29 August 2022 – 12.30-1.00pm](#)

For more information please email ACPSupport@ggc.scot.nhs.uk

CISCO-21 Clinical Trial in Long COVID



Have you or someone you know been diagnosed with COVID-19 in the past six months?

Do you have symptoms of Long COVID?

A research team in the University of Glasgow and NHSGGC is running a study about people who have had COVID-19, which led by Professor Colin Berry.

We have developed a lifestyle health therapy that may be helpful to patients with persisting symptoms in the convalescence period after COVID-19. The therapy involves a personalised approach to simple exercises that can be done 'in your own time' at home and/or at work. The exercise programme lasts three months and there are only two visits to the Clinical Research Facilities, once at the start of the study and then again at the end. You have the choice of attending Glasgow Royal Infirmary or QEUH. We provide a guideline on the types of exercise and some YouTube videos.

If you would like to take part please contact us by email cisco-21-study@glasgow.ac.uk or call 0141 201 3770 (GRI) or 0141 232 7600 (QEUH), and we will get back to you.

Lateral Flow Tests - available to staff who work with patients and service users in face-to-face settings

Speak to your line manager about where to collect your test kit, then:



Register
your kit



Test
twice per week



Record
your results

Keep your colleagues and patients safe from COVID-19

Help stop the spread!

Visit: www.nhsggc.scot/staff-recruitment/lft-staff

Please keep up-to-date with the latest guidance on our dedicated web pages at: www.nhsggc.scot. If you have any questions about the current situation please check the FAQs first. If you have any further questions, please email: HR.Support@ggc.scot.nhs.uk.

Staff are reminded to make sure their [personal contact details are up to date on eESS](#).

**It is important to share Core Brief with colleagues who do not have access to a computer.
A full archive of printable PDFs are available on [StaffNet](#)**