

## Message from Jane Grant, Chief Executive (14 October 2022, 4.10pm)

This week, our Major Trauma Centre team at the QEUH and RHC received a visit from the Cabinet Secretary for Health and Social Care, Humza Yousaf MSP. Mr Yousaf visited us to undertake a tour of the facilities and learn from our staff how the centre operates and works in partnership with the other trauma centres across NHSGGC and as part of the West of Scotland Trauma Network. My thanks to the team who supported the Cabinet Secretary's visit on Tuesday.

As colleagues may be aware, the fantastic work of the trauma network has previously featured in the Channel 4 docuseries, Rescue: Extreme Medics, which was, in part, filmed at the QEUH and RHC. I was delighted to hear that the first series has been nominated for a Scottish BAFTA in the Factual Series category. The creation of the programme, which is currently filming its second series, has only been possible with the input and support from our staff and patients and I would like to thank everyone who played a part in showcasing the amazing work which is undertaken every day at our hospitals, and which, in turn has made the programme such a great success.

Remaining with the theme of awards, I am delighted to share the news with you that, at the 50th British Association of Neuroscience Nurses (BANN) Annual Conference, which was held in Glasgow last week, two of our Institute of Neurosciences staff, Oudwin Griffith and Michelle Taylor, were awarded one of the highest accolades at the event, achieving first place for their presentation on Mechanical Thrombectomy. Not only did Michelle and Oudwin have the honour of the award, but they were also invited to participate in next year's World Nursing Congress in Arizona. My congratulations to Oudwin and Michelle. Very well done to you both!

As staff are aware, our autumn/winter COVID and flu vaccination programme is well underway and I am pleased to inform you that so far, our team of vaccinators has administered over 310,000 vaccines to people across NHSGGC. This is great progress and I would like to thank everyone involved for your hard work, supporting local people, including our staff, to be vaccinated.

This week, I would like to share with you a patient story about the IBD team at the RAH. The parent of our patient writes: "My son was discharged after 17 days in the RAH. He was diagnosed with Crohn's and I wanted to thank a few nurses who really made a difference and helped him and myself in what was a very overwhelming situation. I can't thank Jessie from Ward 18 enough. She was amazing and we both appreciated her kindness, support and straight talking. She was extremely patient and just the most amazing nurse. She is a real credit to her profession. Thank you so much Jessie. I would also like to thank Seth and Alan who are IBD Specialist Nurses. They have both been truly wonderful. Seth held a telephone consultation and he had such a lovely manner, which enabled my son to open up and be honest about his health. The Crohn's diagnosis overwhelmed me and when I spoke to Alan he was very supportive and answered all my questions which allowed me to be of better support to my son. I feel so much happier about my son's future knowing he will have such a supportive and well set-up IBD Team at the RAH. Huge thanks to Seth and Alan, you are worth your weight in gold." This is fantastic team feedback and I would like to thank

everyone in the IBD team at the RAH for the support they have shown to this patient and his family. Thank you.
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