

# Core brief

**Daily update**  
**(14 May 2025, 12.30pm)**

## **Topics in this Core Brief:**

- Cyber Crime: Recognising the signs
- NHSGGC Clinical Guidelines Update
- Let's talk about... The Power of Connection: Enhancing workplace wellbeing through belongingness
- Mental Health Awareness Week – 12 – 18 May
- Estates and Facilities Directorate Staff Awards 2025

## **Cyber Crime: Recognising the signs**

Cyber-crime and the Threat Actors who deploy it, continue to use ever more elaborate ways of stealing both your personal and your organisation's information. It's easy to assume the messages arriving via Microsoft Teams are legitimate, however, this is becoming a more frequent form of attack in the wider Public Sector.

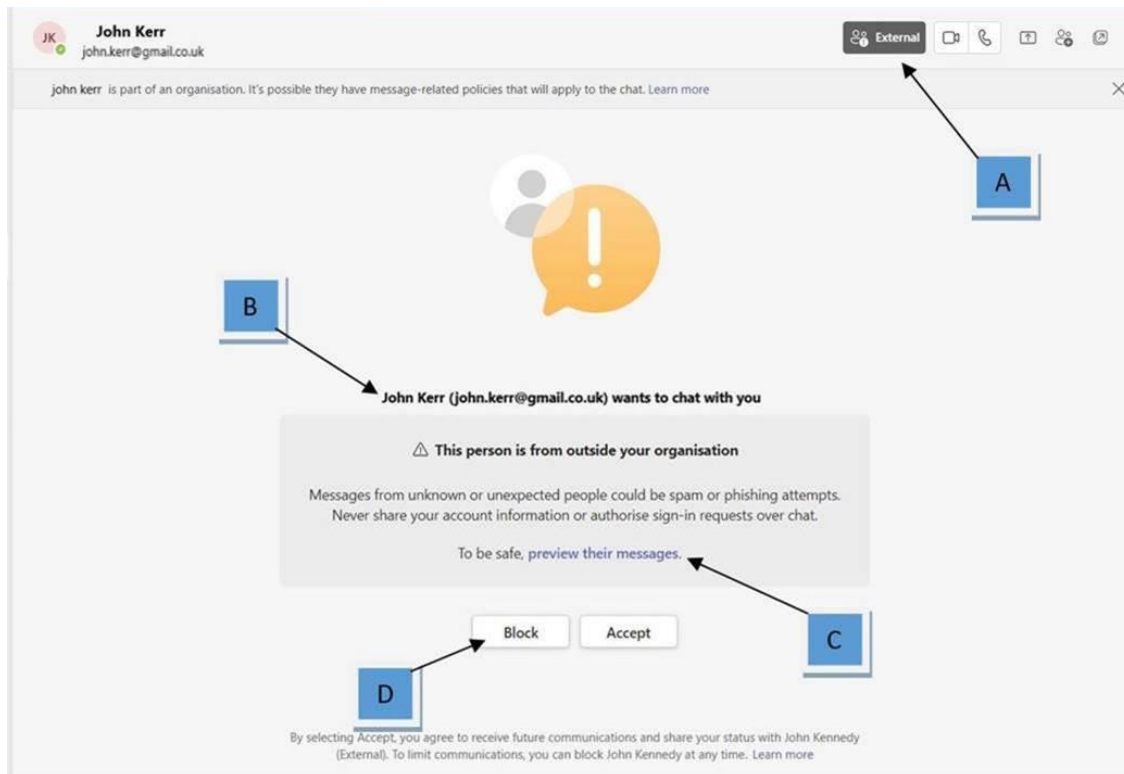
## **What is Microsoft Teams Phishing?**

This is similar to other forms of Phishing undertaken by threat actors but specifically targets organisation's and individuals through the use of the Microsoft Teams platform.

## **What to look out for**

Beware of **external invite requests** on MS Teams, threat actors may be impersonating genuine staff or trusted external contacts. The attacker would request to chat with you on teams and once accepted may encourage you to open a malicious attachment, click a suspicious link, or provide sensitive information.

Below is an image of what an external invite will look like on teams:



1. Look for the **External** Markers, this indicates the request is coming from outside the organisation. It may well be named as a genuine member of staff but it will show as external as indicated at points **A** and **B** of the diagram.
2. Click on **preview messages** as shown in point **C** of the diagram to view content safely **without** accepting the invite.
3. Do not accept external invites on Teams without prior verification. Click **block** as shown in point **D** if you believe the communication not to be genuine.

## Reporting suspicious content

It's important to remember never to click on any links or accept any external MS Teams requests which look even remotely suspicious.

If you suspect you have received any suspicious teams request you can report it to: [itsecurity@ggc.scot.nhs.uk](mailto:itsecurity@ggc.scot.nhs.uk)

## NHSGGC Clinical Guidelines Update

The [spring edition](#) of the NHSGGC Clinical Guidelines Update is available now.

This edition includes:

- Paediatric Clinical Guidelines Review Pilot
- Update on Maternity Guidelines from GGC Maternity Guidelines Group
- Clinical Guidelines User Group Update
- Breached Clinical Guidelines Improvement Work

- Clinical Guidelines Toolkit Spotlight: Support for Clinical Guidelines Development

And much more!

**Let's talk about... The Power of Connection:  
Enhancing workplace wellbeing through  
belongingness**



This month we invite you to join our Staff Wellbeing Webinar focused on harnessing belonging in the workplace.

Working in a team we feel we belong to, where staff support and empower each other can really benefit our wellbeing and make it easier to work. In this extended 40-minute session, we'll reflect on the values and principles that foster a sense of belonging and community among staff, and think about strategies for helping our colleagues feel that they are valued, understood, supported, and connected with others.

Come to this webinar to find out what you can do to contribute to such culture of belongingness!

**40-minute staff wellbeing webinar**  
**Monday 26 May, 2.00pm – 2.40pm, MS Teams**  
[Book your spot now](#)

Sign up for our other upcoming webinars:

[Let's talk about... Being a carer](#)

[Let's talk about... Self-care](#)

Recordings of past webinars can be watched on SharePoint:

[GGC - Let's talk about... Staff Wellbeing Webinars - Home \(sharepoint.com\)](#)

**Mental Health Awareness Week – 12 – 18 May**

It's Mental Health Awareness Week, so we, the OPTIMAL team wanted to introduce ourselves and the work we do in the Older People's Psychology Service.

OPTIMAL is a small clinical psychology-led team tasked with increasing access to psychological therapies for people aged 65 and over. We know from research that this age group face a variety of barriers in accessing psychological therapies and are therefore typically under-represented in mental health services. We are passionate about changing that and hope that you can help us!

Please follow this link ([Home](#)) to our SharePoint site where you can find more information on who we are and the types of work we do to increase access to psychological therapies for older people. You will also find information, including a signposting document, about what you can do to help someone with their mental health or how to direct them to appropriate services. You will see two short videos on our home page that will provide further information in a succinct and accessible manner.

## **Estates and Facilities Directorate Staff Awards 2025**

The newly revamped Estates and Facilities Staff Award Ceremony took place at the Golden Jubilee Hotel with the Senior Management Team shining a spotlight on the hard work that goes on across the directorate day in, day out.

Amongst the many awards highlighting the hard work and dedication of Estates and Facilities staff were the local award categories.

The Innovation of the Year Award was awarded to Brian Droy, CAD Operator with the Estates Team. Brian through his own initiative has improved operational efficiency and safety by designing two pieces of equipment: an ensuite emergency unlock tool for bathrooms and a transport cage to sit on top of the robots within the basement at QEUH.

The Employee of the Year Award was won by Gerry Mather, Project Manager within the Property and Capital Planning Team and has been instrumental in ensuring all services vacate the West Glasgow ACH, being the main contact for all the contractors who are refurbishing the new locations for all services, and has scoped out all the works required.

Fiona Warnock-Greer won Leader of the Year Award for taking the lead on the Parkhead Hub project, the biggest primary care facility in the UK. Her dedication and teamwork have been instrumental in ensuring that the building was completed to the highest standards.

The Facilities Training Team walked away with the Team of the Year Award. The team has worked together over the past year, supporting each other and developing Induction programmes that support and enhance the experience and skills of new employees and managers within our organisation.



Gerry Mather



Fiona Warnock-Greer



The Facilities Training Team

Remember, for all your latest news stories, visit the Staffnet Hub:  
[GGC-Staffnet Hub - Home \(sharepoint.com\)](https://sharepoint.com/GGC-Staffnet%20Hub-Home)



\*\*\*Staff are reminded to make sure their [personal contact details are up to date on eESS](#).\*\*\*

It is important to share Core Brief with colleagues who do not  
have access to a computer.  
A full archive of printable PDFs are available on [website](#)