

Daily update
(13 November 2026, 2.40pm)

Topics in this Core Brief:

- Microsoft 365 outage update
- Ensuring our health information is Clear to All
- NHSGGC Clyde Improvement Den 9
- Share your World Kindness Day stories, and send a thank you!
- Funding available for green and outdoor spaces

Microsoft 365 outage update

Today, there was a global outage to Microsoft 365 services affecting Outlook and other Microsoft programmes.

Continued recovery is progressing across affected regions. You should now be able to access, send and receive email however there may be intermittent access or delayed email delivery. PowerApps are also now available.

We will put any further updates on Staffnet.

Ensuring our health information is Clear to All

Clear, accessible information is vital in helping people understand their health, make informed decisions and take part in their care.

NHSGGC's newly revised Clear to All Accessible Health Information Policy has been informed by feedback from staff and service users. It reflects our current legal requirements, including new duties relating to children's information rights.

All NHSGGC patient information resources must go through the Clear to All process. This is mandatory across all our services to ensure consistent standards in the development and delivery of patient and public health information.

Updated Clear to All Guidance and resources are available to support staff

involved in the production of accessible information.

Guidance includes how to:

- **Use plain language, clear layouts and design** to make information easier to understand
- **Consider the communication needs of your audience** and access other formats such as easy read, large print, audio and BSL
- **Have your patient information professionally translated** into any spoken languages
- **Access a spoken language icon** to help patients find information about resources in other languages
- **Ensure quality assurance**, including regular reviews and version controls.

It is crucial to build accessibility into all information from the start and follow the Clear to All process before publication. For further information visit the web page or contact ggc.clear.toall@nhs.scot for advice and support.

NHSGGC Clyde Improvement Den 9

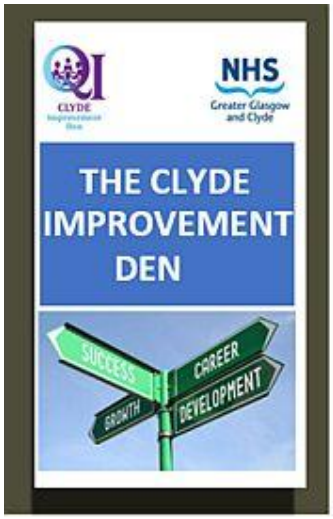
Applications are now open!

Don't miss your chance to apply for the Clyde Improvement Den (CID) programme.

Whether you are looking to start a Quality Improvement project or are already working on one, we can provide additional input, guidance and resources while enabling you to retain ownership of your project.

Applications close Friday 4 December 2026.

For further information and programme details, visit:
https://scottish.sharepoint.com/sites/GGC-CID



Want to learn the ABCs of Quality Improvement? Take forward a QI project by using the Right Tools?

If YES,

Start your journey with the Clyde Improvement Den (CID)

- This programme runs Annually
- COLLABORATE with a HOSPITAL WIDE TEAM of like-minded colleagues and learn together.
- SUPPORT with your Quality Improvement project.
- CERTIFICATE OF COMPLETION from the NHSGGC Clinical Governance Support Unit.
- Support from experienced mentors.
- CID incorporates the NHSGGC Scottish Improvement Foundation Skills (SIFS) Course. You receive additional SIFS certificate of completion, boosting your knowledge and CV.
- Free, with option to attend in-person or virtually. NO requirement to travel offsite.

Applications are now open to ALL STAFF in Clyde Sector

For more information and to access an Application Form please scan QR Code >

Further details can be sought from Sharepoint Site GGC - CLYDE IMPROVEMENT DEN - Home (sharepoint.com)

Share your World Kindness Day stories, and send a thank you!

What did you and your team get up to this week for World Kindness Day? We want to hear from you!

Did you bring in treats for your team? Host an event? Share thank you notes? Have a nice lunchtime stroll? Whatever you got up to, we would love to hear from you and feature your stories on Staffnet and in the Core Brief!

Send in your photos and stories via this form: World Kindness Day 2026: Team Celebrations – Fill in form

Want to share your story and photos but can't access the form? Email them to caragh.cheesman@nhs.scot





Remember, you can still send a thank you to a colleague at the form here: World Kindness Day 2026: Send a thank you – Fill in form. We'll be sharing your anonymous thanks over the following weeks and months!

Funding available for green and outdoor spaces

NHSGGC is committed to protecting and enhancing biodiversity, creating welcoming outdoor spaces, and improving the natural environment for patients, staff, and visitors. Access to nature and greenspace has well-recognised benefits for both physical and mental wellbeing and NHSGGC is keen to promote these benefits across its estate.

Annual Greater Glasgow and Clyde Healthcare Charity funding is available for projects that help make our green and outdoor spaces better for both people and the planet. Do you have an idea that could enhance your site during the next financial year?

Previous funded projects have included the creation of new garden areas at the QEUH, spring bulb planting at the RAH and the installation of benches and seating to provide outdoor respite areas for staff across a range of sites.

NHSGGC Greenspace Officer Fiona Roche is encouraging staff to submit outline proposals, she said: "Every project funded has the potential to make a real difference, whether that's enhancing biodiversity, improving wellbeing, creating new greenspaces, or a combination of all three. Sometimes even the smallest change can have a big impact. If you have an idea for a project, please fill out the form and let us know."

The project proposal form can be accessed here. Completed forms should be submitted by **Friday 27 November 2026**.

Projects selected for the next stage will be invited to develop their ideas into a formal endowments application for final review in April 2027.

For further information or support with developing a proposal, please contact fiona.roche2@nhs.scot.

Remember, for all your latest news stories, visit the Staffnet Hub:
GGC-Staffnet Hub - Home (sharepoint.com)



Staff are reminded to make sure their personal contact details are up to date on eESS.

It is important to share Core Brief with colleagues who do not have access to a computer.
A full archive of printable PDFs are available on the website