NHS Greater Glasgow and Clyde

Core brief

Daily update
(13 May 2025, 12.50pm)

Topics in this Core Brief:

- Cyber Crime: Recognising the signs
- Update from the Area Partnership Forum
- Acute Services - North Sector Awards
- Guided Health Walk – Early Summer Stroll (Flora and Fauna)

Cyber Crime: Recognising the signs

Cyber-crime and the Threat Actors who deploy it, continue to use ever more elaborate ways of stealing both your personal and your organisation's information.

What is Spear Phishing?

Spear Phishing is a form of social engineering where a scammer will target specific individuals or a group of individuals within an organisation. Spear Phishing can be harder to identify than traditional Phishing attempts because it can originate from trusted email addresses, these trusted email address may themselves have been compromised leading to targeted emails to individuals or groups.

Although most Spear Phishing attacks are designed to defraud the target for monetary gain, there have been instances where it has been used to reveal sensitive information or inject malicious software.

Top things to look out for:

- Emails asking for financial transfers and referring to senior staff, for example, an email asking for a money transfer to the Director of Finance
- Emails with an unfamiliar greeting or salutation
- Inconsistencies in email addresses, links and domain names
- Suspicious attachments
- Emails asking for money transfers via systems like Western Union or asking you to buy prepaid cards and provide serial numbers
- Emails or calls requesting **login credentials**, **payment information** or **sensitive data**.

What you should do
It's easy to assume the messages arriving in your inbox or calls you receive are legitimate, particularly when they are from trusted senders. The best form of defence is to recognise communications which are out of the ordinary and ask you to take actions which you wouldn't normally expect. If you have any doubt about the authenticity of an email, do not respond to the sender and confirm the content of the email via an alternative route, for example, via text message or phone call.

Reporting suspicious content
It's important to remember never to click on any links or open any emails which look even remotely suspicious.

If you suspect you have received anything to your work email address containing malicious content you can report it to: spam@ggc.scot.nhs.uk.

Update from the Area Partnership Forum

The Area Partnership Forum (APF) provides staff, through their trade unions and professional organisations, with a forum to engage formally with NHSGGC as an employer. This ensures staff views can be raised and can influence the work of our health board. This is a key way in which the voice of our staff influences the way we work.

The APF operates jointly with senior leader representation from NHSGGC and staff side representatives from our recognised trade unions and professional organisations, who, together, work in partnership to the benefit of our staff and our patients. Once a month, the APF focusses on NHSGGC workforce issues.

These APF sessions are co-chaired by Interim Director of Human Resources and Organisational Development, Natalie Smith and Employee Director, Ann Cameron-Burns.

The most recent Area Partnership Forum Workforce meeting took place on Wednesday 23 April 2025. A number of important matters were discussed at the Forum and the following is an overview for staff of the three key highlights:

Band 5 Nursing Review
The APF welcomed progress regarding the Band 5 Nursing review which has now seen more than 1,400 applications, with over 75 now fully reviewed and the outcomes communicated. Applications will now be reviewed on a regular basis and applicants will be kept up to date on progress.

Any current Band 5 nurse who wishes apply, is still able to do so and can find more information here.

PVG Update
The APF was presented with an update plans to support the expansion of the PVG Scheme. The PVG scheme helps ensure people working with vulnerable groups (protected adults and/or children) don't have a known history of harmful behaviour. The changes are part of wider updates to disclosure legislation being rolled out by Disclosure Scotland. Up to 8,000 additional staff now require to become a PVG Scheme member, with an application deadline of 30th of June.

The APF welcomed plans to scale up communications to all staff. A number of 30-minute webinars have been planned for line managers are running throughout April and May. These sessions provide an overview of the changes being made to the PVG Scheme and to allow line managers to ask any additional questions. Each of the webinars will contain the same information, therefore line managers only need to attend one of the sessions. Although the webinar sessions will be aimed at line managers, all staff are welcome to attend.

You can register to attend one of the information webinars on HR Connect. A copy of the slides used within the webinar can also be accessed and reviewed.

You can read more about the PVG changes on the Disclosure Scotland website or on the NHSGGC website.

Financial update
A month 11 financial update was provided to the APF, which has outlined a financial breakeven for the year. The Forum recognised the great efforts across the organisation to help achieve this. Draft priorities for 2025/2026 were outlined to the APF, and members noted the plan is yet to be approved through the Corporate Management Team. A commitment to working in partnership was reaffirmed and an additional request for a strategic review in partnership was noted.

Acute Services - North Sector Awards

The Acute Services - North Sector Excellence Awards 2024/2025 were held at the GRI, and there was terrific attendance to celebrate the achievements and efforts of colleagues.

After receiving a number of nominations from staff, the panel selected seven winners to recognise their incredible work throughout the last year.

Evelyn Taylor - Leader of the Year: Evelyn is a compassionate leader, mentoring and shaping future occupational therapy professionals.
Elisabeth Waterhouse and Denise Carrigan, Practice Development Adult Acute Dietetics - Innovation of the Year: Innovative recruitment changes improved applications, inclusivity, and future-proofed dietetic workforce.

Trisha Cairney - Employee of the Year: Tricia excels at patient care, teamwork, and going above and beyond in her role.
North Frailty Service - Team of the Year: Frailty team streamlines care, reducing length of stay and improving outcomes.
Louise Murphy - Volunteer of the Year: Lou's incredible work on kindness promote workplace civility, reflection, and cultural change.
Antoinette Parr - Honouring Compassionate Leadership.
Alan Philip Rae - Honouring a Legacy of Care.

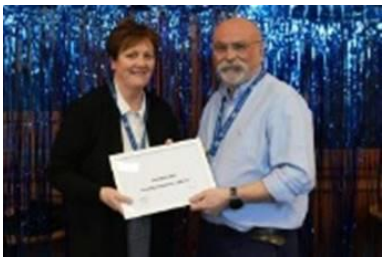
Well done to all the nominees and winners!


Evelyn Taylor


Trisha Cairney


North Frailty Team


Louise Murphy


Antoinette Parr


Alan Philip Rae

Guided Health Walk – Early Summer Stroll (Flora and Fauna)

Date: Tuesday 20 May from 6.00pm till 8.00pm

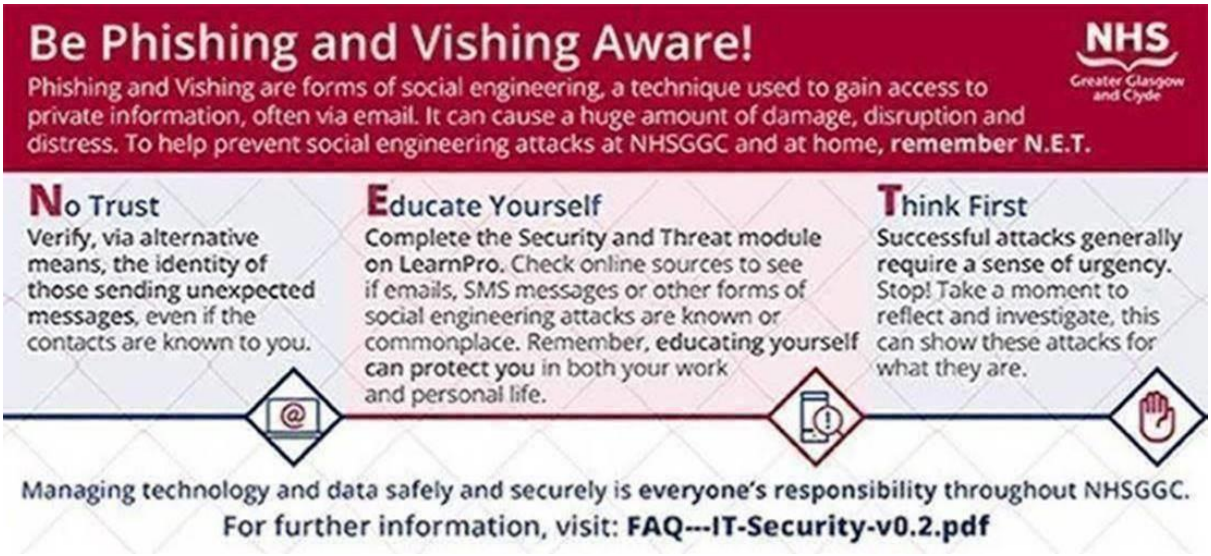
We are delighted to offer another accessible stroll around Pollok Country Park learning about the wildflowers and plants. Similar to the last year's walks this will be fully accessible and suitable for any fitness or mobility level.

Please book using the link below or QR code right:
https://link.webropol.com/ep/PollokSummerStroll20May25

Visit our webpage where you will find details about all the free classes/events we run or contact us: activestaff.legacy2014@ggc.scot.nhs.uk

Please print off for staff who do not have regular PC access.

Remember, for all your latest news stories, visit the Staffnet Hub:
[GGC-Staffnet Hub - Home (sharepoint.com)]



Staff are reminded to make sure their personal contact details are up to date on eESS.

It is important to share Core Brief with colleagues who do not have access to a computer.
A full archive of printable PDFs are available on website