



Daily update
(13 August 2026, 3.30pm)

Topics in this Core Brief:

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Patient Experience Public Involvement Teams Lunchtime Learning Sessions

Looking to strengthen how you engage with patients, families and communities? Our Lunchtime Learning Sessions will help you build your engagement skills, select the right tools and methods, and gather meaningful feedback that informs service improvement. Plus, discover how our Support Request Service can support you to plan, deliver and evaluate effective patient and public engagement.

Our Sessions:

Lunchtime Learning Session – Ask Better Questions: Designing Surveys That Deliver Meaningful Insights

Date: Wednesday 26 August 2026. Time: 12:00–12:45

Register: [Lunchtime Learning Session - Design Better Feedback Questions | Join meeting in Teams | Microsoft Teams](#)

Lunchtime Learning Session – Microsoft Forms Made Easy

Date: Thursday 27 August 2026. Time: 12:00–12:45

Register: [Lunchtime Learning Session - Microsoft Forms Made Easy | Join meeting in Teams | Microsoft Teams](#)

Lunchtime Learning Session – Planning and Running Effective Patient Focus Groups

Date: Tuesday 1 September 2026. Time: 12:00–12:45

Register: [Lunchtime Learning Session - Planning and Running Effective Focus Groups | Join meeting in Teams | Microsoft Teams](#)

Let's Talk About... Managing People, Managing Pressure: Wellbeing for Managers

Wednesday 26 August | 2.00pm – 2.20pm | MS Teams

Already, over 40 colleagues have signed up to join us – we'd love to see you there too.



Managing people is rewarding, but it can also be one of the most challenging parts of the job. You're often balancing competing demands, supporting colleagues through difficult times, managing performance, dealing with conflict, keeping services running and trying to make sure no one feels like they're struggling alone.

With so much focus on supporting others, it's easy for your own wellbeing to slip down the priority list.

As part of National Wellness Month, join us for this practical 20-minute Lets Talk About... Staff Wellbeing Webinar, where we'll explore how to support your team's wellbeing while also protecting your own.

During the session we'll cover:

- **Understanding your impact** – the important role manager's play in creating psychologically safe, healthy teams.
- **Having difficult conversations** – practical, compassionate approaches to conversations around wellbeing, conflict and personal challenges.
- **Looking after yourself while supporting others** – recognising your own wellbeing needs, setting healthy boundaries, prioritising your own health.
- **Practical tools and resources** – wellbeing support and resources available for both managers and staff across the organisation.

Whether you've recently become a manager or have years of experience, this session offers practical tips, reassurance and simple strategies you can take away and use straight away.

How to book:
Wednesday 26 August, 2.00pm – 2.20pm, MS Teams
[Book your space here!](#)

Can't make it? Recordings and slides are available on the Wellbeing Webinars [webinars SharePoint](#).

Over 90% of participants say they would recommend these webinars, making them a trusted and practical way to support wellbeing across our workforce.

You can also sign up for upcoming webinars:

- Monday 28 September 3.00pm – 3.20pm - **Suicide Prevention** - [Book Here](#)
- Thursday 29 October 10.00am – 10.20am - **Looking After Your Back: practical tips for everyday work** - [Book Here](#)
- Wednesday 25 November, 1.00pm – 1.20pm - **Stressed at Work: Practical tools to help** - [Book Here](#)



Bringing healthcare innovation to life during Glasgow Tech Week

The West of Scotland Innovation Hub will welcome innovators, clinicians, researchers, students and industry partners to a special Glasgow Tech Week event next month, showcasing how collaboration is helping turn promising ideas into real-world improvements in healthcare.

Translation for Impact: MedTech, Data and Innovation in the West of Scotland will bring together experts from across the NHS, academia and industry to share practical examples of innovation in action and explore opportunities to work together to improve patient care.

The event on Tuesday 8 September (9am-4pm), is being delivered by the West of Scotland Innovation Hub, which is hosted by NHS Greater Glasgow and Clyde, in partnership with the University of Glasgow and collaborators from across the region.

Taking place at the University of Glasgow's Wolfson Medical School Building, it will shine a spotlight on successful projects that demonstrate how research can be translated into solutions that make a difference for patients, services and communities.

The event forms part of Glasgow Tech Week and offers a unique opportunity to learn from innovative projects, connect with expert partners and explore how collaboration can accelerate the delivery of new technologies and services that benefit patients across Scotland.

For further information and registration details, visit the event page: [Translation for Impact: MedTech, Data & Innovation in the West of Scotland Tickets, Tuesday, September 8 • 9 AM - 4 PM | Eventbrite](#), or find out more [here](#).

Remember, for all your latest news stories, visit the Staffnet Hub:

[GGC-Staffnet Hub - Home \(sharepoint.com\)](#)



Be Phishing and Vishing Aware!



Phishing and Vishing are forms of social engineering, a technique used to gain access to private information, often via email. It can cause a huge amount of damage, disruption and distress. To help prevent social engineering attacks at NHSGGC and at home, **remember N.E.T.**

No Trust

Verify, via alternative means, the identity of those sending unexpected messages, even if the contacts are known to you.



Educate Yourself

Complete the Security and Threat module on LearnPro. Check online sources to see if emails, SMS messages or other forms of social engineering attacks are known or commonplace. Remember, **educating yourself can protect you** in both your work and personal life.



Think First

Successful attacks generally require a sense of urgency. Stop! Take a moment to reflect and investigate, this can show these attacks for what they are.



Managing technology and data safely and securely is everyone's responsibility throughout NHSGGC.
For further information, visit: [FAQ---IT-Security-v0.2.pdf](#)

Staff are reminded to make sure their personal contact details are up to date on eESS.

It is important to share Core Brief with colleagues who do not have access to a computer.

A full archive of printable PDFs are available on [website](#)