



**Daily update**  
**(13 April 2026, 12.20pm)**

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## **NHS Greater Glasgow and Clyde achieves Carer Positive Exemplary Accreditation**



We are delighted to announce that NHS Greater Glasgow and Clyde has achieved Exemplary level accreditation through the Carer Positive programme, recognising our commitment to creating a truly supportive and inclusive working environment for staff with caring responsibilities. other styles.

Achieving Exemplary status – the highest level of the Carer Positive award - demonstrates our ongoing commitment to valuing the contribution of staff who balance work alongside caring responsibilities outside of work.

Over recent years, we have worked closely with carers within our workforce to strengthen and enhance the support available across NHSGGGC. This includes the development of a dedicated [NHSGGGC Carers MS Teams community](#), providing a space for staff to connect, share experiences, access peer support, and find clear information and signposting to help and resources.

More recently, we have launched our [Carer Leave Guide](#) and [Carer Passport](#), designed to provide clearer, more consistent guidance for staff with caring responsibilities and to support open, compassionate conversations between carers and managers. These resources have been shaped directly through engagement with carers and form an important part of our commitment to fair, flexible and compassionate working practices.

Natalie Smith, Interim Director of Human Resources and Organisational Development, said: “Achieving Exemplary Carer Positive accreditation is an important milestone for NHS Greater Glasgow and Clyde and reflects our ongoing commitment to creating a workplace where carers feel valued, supported and able to thrive. This recognition belongs to our staff carers, whose voices, experiences and feedback have helped shape the support we offer, and to the teams and managers who continue to champion inclusive working across

our organisation.”

If you have caring responsibilities outside of work, you are encouraged to visit our [Carers page on HR Connect](#) and join the [NHSGGC Carers MS Teams channel](#) to access support, information and connect with others.

Support for carers forms part of the Staff Experience Team’s wider work to lead and embed our broader workforce equalities agenda across NHSGGC. You can also find out more about the Staff Experience Team’s work via [HR Connect](#).



## **NHSGGC AHP Education Fund now open**

The Director of Allied Health Professions and the AHP Education Fund Group are delighted to advise that the 2026 AHP Education Fund **opens to applications today, closing at 9am on Monday 11 May.**

This opportunity includes MSc Modular options from the Advanced Practice Programme, delivered by Glasgow Caledonian University, and the HNC Occupational Therapy Support Course, delivered by Glasgow Clyde College.

The application packs and further information, including the modular choices can be found at: [AHP EDUCATION FUND](#)

The application pack can also be requested from the AHP Practice Education Team: [ggc.gjnhahpepl@nhs.scot](mailto:ggc.gjnhahpepl@nhs.scot)

## **Patient Experience Public Involvement: Tools, Resources, and Support**

The Patient Experience Public Involvement (PEPI) Team supports staff to plan and deliver meaningful feedback, engagement and involvement activity with patients, service users and the wider public.

The [Tools and Resources webpage](#) brings together practical guidance and learning materials to support staff at every stage. Resources include short videos on our Support Request Process, using tools such as Care Opinion and approaches to engaging with patients, service users, alongside bitesize Lunchtime Learning sessions.

One of these sessions includes guidance on Surveys and Microsoft Forms, where we describe how to create a survey, when you would use them and how to go about setting one up for any engagement you are looking to undertake -

<https://vimeo.com/1170737296/33ca7bd99b>

If you would like advice or support with engagement or involvement activity in your service

or team, you can contact us via our Service Support Request Form: [PEPI Service Support Request Form](#)

## Kindness and civility at work – have your say

To support our work to promote civility across NHSGGC sites, we invite staff to complete a quick, anonymous survey on kindness, support, and appreciation at work.

We ran this survey for the first time last September and have based our work and projects on **your** responses.



### You said...

Simple acts of kindness are important to you and our workplace is generally respectful and positive. However, you told us that you still experience incivility at work, you want to feel more appreciated by NHSGGC, and many of you are not sure where to go to access support in dealing with a rude colleague.

### Since the last Civility Survey in September 2025...

- We trained a further 300 Civility Champions between September and February to raise awareness of Civility Saves Lives in local areas
- We are developing new resources including information leaflets to help you find the support you need
- We are increasing positive staff stories and recognition across our internal communications to celebrate your fantastic work across NHSGGC
- We increased communications of the Civility Saves Lives campaign, including new campaigns for World Kindness Day and the Six Week Kindness Challenge, and promotion of Random Acts of Kindness Day to encourage simple acts of kindness

Now, it's time to have your say to shape the year ahead.

The survey takes under two minutes to complete and contains 8 quick questions, with an optional section to share your ideas, things your team are doing to engage with Civility Saves Lives or to promote kindness, and your personal positive or negative experiences at work.

Complete the survey and help us in our efforts to promote civility at NHSGGC!

[Civility Pulse Survey April 2026 – Fill in form](#)

Deadline: Sunday 3 May.

## Week 3 - Catch Your Breath Sessions

Many colleagues across our organisation are using **Stress Awareness Month** as a chance to build small wellbeing habits into their day.

Our “**Catch Your Breath**” sessions are a simple way to do this - just 10 minutes to slow your breathing, settle your nervous system and



reset.

You're welcome to join whether it's your first session or you've attended before.

Week 3 – Wednesday 15 April, 11.30am - [Book Here](#)

Week 4 – Monday 20 April, 1.00pm - [Book here](#)

Week 5 – Thursday 30 April, 2.00pm – [Book Here](#)

Take a short pause and breathe with us.

Session link and full information are available on [Staffnet](#).

**Remember, for all your latest news stories, visit the Staffnet Hub:**

[GGC-Staffnet Hub - Home \(sharepoint.com\)](#)



\*\*\*Staff are reminded to make sure their [personal contact details](#) are up to date on eESS.\*\*\*

It is important to share Core Brief with colleagues who do not have access to a computer.

A full archive of printable PDFs are available on [website](#)