



## **Message from William Edwards, Deputy Chief Executive and Chief Operating Officer**

**(12 December 2025, 1.00pm)**

Thank you for your support and commitment for the System Reset over the last few weeks.

We know with high attendances, flu, and COVID prevalence, this placed significant pressure on our teams across the system. We want to thank each and every one of you for your collaborative working, positive attitude, and perseverance to facilitate timely discharges from our hospitals.

Deputy Chief Executive and Chief Operating Officer William Edwards has the following thank you message for staff:

<https://youtu.be/XWbV6je63kw>



Thanks to your hard work during the System Reset, we saw:

- improved occupancy across our hospitals
- new pathways launched through the FNC+Plus, allowing patients to stay at home rather than be admitted
- admissions and discharges broadly in balance

Following its success, we will launch a new System Reset starting **12 January**, where we will have another focused period to drive down as much demand on our hospitals as possible.

We will share more information on this and new patient pathways over the coming weeks, and thank you all for your commitment that you give each and every day to patients and colleagues across NHS Greater Glasgow and Clyde.



**Remember, for all your latest news stories, visit the Staffnet Hub:**

[GGC-Staffnet Hub - Home \(sharepoint.com\)](https://sharepoint.com)

\*\*\*Staff are reminded to make sure their personal contact details are up to date on eESS.\*\*\*

**It is important to share Core Brief with colleagues who do not have access to a computer.**

**A full archive of printable PDFs are available on the [website](#)**