

## Message from Jane Grant, Chief Executive (11 February 2022, 10.25am)

Once again, this week, I am pleased to report that the number of people bring treated for COVID in our hospitals continues to decline, with less than 300 people who have received a diagnosis in the past 28 days currently in our care. This is a really positive milestone and one that we should all welcome. This encouraging picture is also reflected in the Community Assessment Centres, where patient numbers are also reducing. I realise that we still have a way to go, but the improving situation can give us all confidence that we are on a clear course to return to a greater sense of normality in the weeks and months to come.

To add to the positive news, the new Clydebank Health and Care Centre opened its doors to the public as planned on Monday and has been receiving great feedback from staff and members of the public ever since. This project has been a wonderful example of partnership working with colleagues at the HSCP and Local Authority and I would like to thank them and our Capital Planning team for delivering such an amazing, state of the art building. Thank you for all of your hard work, which will be of huge benefit to the local community.

I am delighted to announce that our Celebrating Success Staff Awards will be taking place on Wednesday 23rd February. As staff will be aware, because of the ongoing issues with COVID, the decision was taken last year to carry out a virtual rather than in-person event this year, however, this does mean that all of our staff will be able to watch our winners being announced live, starting at 7pm. All of the shortlisted nominations are now available to view on our <u>website</u> (view on Microsoft Edge) and I would like to thank everyone who took the time to nominate their team or a colleague as well as the nominees who have gone above and beyond over the course of the past year. Thank you all for being part of the awards, I am very much looking forward to seeing the winners unveiled later this month.

This week, I would like to acknowledge the Gastroenterology team at the GRI, who have received thanks from a patient suffering with Crohn's disease, specifically the support they received following the initial diagnosis and then subsequent flare ups while the patient began to learn to live with the condition. Dealing with such health issues can be particularly daunting for people, especially just after diagnosis. In this case, the patient said that "without being so cared for and cheered up by the staff it would've been harder than I ever thought I could cope with", which is a particularly heartfelt sentiment. The patient went on to note that the nurses were "unbelievably attentive, respectful, patient and compassionate. They never failed to make you smile and laugh, which is wonderful when you are anxious in the hospital and at your most vulnerable. They are a credit to the profession." This is a wonderful level of praise that is very well-deserved. Thank you to all of the team at the GRI for doing such a wonderful job and being so considerate of this patient's individual needs. Well done.

I also have further good news for the eHealth team. After being nominated for six innovation awards, there is further plaudits this week as Dr Brian Digby, Consultant in Intensive Care Medicine and Anaesthesia and Chair of the NHSGGC HEPMA Programme Board, and Dr Alastair Bishop, our eHealth Senior Programme

## Produced by NHS Greater Glasgow and Clyde Communications

Manager, Safer Medicines Programme (HEPMA), have been shortlisted for the Digital Leader Award in the eHealth category as joint leaders. All of the winners will be announced at the awards ceremony on 22nd February and I would like to wish Brian and Alastair, along with the rest of the eHealth team who are nominated for awards, the very best of luck.

## Are your contact details up-to-date? Click here to check