

Core brief

Daily update

(11 December 2023, 1.50pm)

Topics in this Core Brief:

- NHSGGC Consent Policy on Healthcare Assessment, Care and Treatment
- Mobile phone network upgrade

Remember, for all your latest news stories, visit our new Staffnet Hub:
[GGC-Staffnet Hub - Home \(sharepoint.com\)](#)

NHSGGC Consent Policy on Healthcare Assessment, Care and Treatment

A revision to the 2021 NHSGGC Consent Policy on Healthcare Assessment, Care and Treatment was approved by the Board Clinical Governance Forum in November 2023, in line with a recent Supreme Court ruling.

The Consent policy is intended to protect the rights of patients and ensure good clinical practice is followed to ensure shared decision making for healthcare interventions so patients will receive treatments and care of most benefit to them personally. The principles of the policy apply to all healthcare staff who are interacting with patients however the main stakeholders are clinical practitioners who are responsible for proposing, planning and ensuring delivery of treatments and care.

The following text has been added to Section 5.3 of the policy "Clarification was issued by the Supreme Court in 2023 McCulloch and others (Appellants) v Forth Valley Health Board (Respondent) (Scotland) - The Supreme Court which stated that a doctor (or other healthcare professional) who has decided that a treatment is not a 'reasonable alternative treatment' for a particular patient will not be negligent in failing to inform the patient of that alternative treatment if the doctor's view is supported by a responsible body of medical opinion"

A copy of the policy and associated guidance can be found here: [Consent to Treatment Policy \(sharepoint.com\)](#)

Mobile phone network upgrade

EE, NHSGGC's Mobile Phone provider, are conducting an upgrade to their Network on Wednesday 13 and Thursday 14 December between 3.00am and 8.00am. EE have provided assurances that customers are unlikely to experience any disruption to service during the upgrade.

There is a small possibility that calls may be disconnected if you are on a call at the time of migration. If this occurs please hang up and re-dial.

Should you experience any issues please switch the mobile phone off then back on. Should issues persist please log a Mobile Phone Incident Ticket on eHelp by clicking 'Fix' and then selecting 'Mobile Phone Incident'.

Getting the right care this winter is as easy as ABC

A
Ask yourself
Do I need to go out?
For information on treating minor illnesses and injuries from home, go to **NHS inform** or download the **NHS 24 App**.

B
Be aware
There is help on your doorstep. Your local **GP, pharmacy** or **optician** offer a range of services.

C
Call 111
If it's urgent, or you're unsure, call **NHS 24** on **111**. They'll get you the care you need.

Unless it's an emergency think ABC before visiting A&E.
For more information: www.nhsggc.scot/rcrp

NHS
Greater Glasgow and Clyde

Staff are reminded to make sure their [personal contact details are up to date on eESS](#).

It is important to share Core Brief with colleagues who do not have access to a computer.

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