



**Daily update  
(11 December 2020, 5.15pm)**

Topics in this Core Brief:

- Launch of Lateral Flow testing for patient-facing staff
- Patient visiting restrictions
- Scottish Health Awards – Congratulations to Dr Mun Woo
- Everyone Matters Pulse survey results and reports
- Counter Fraud Services - £500 bonus payment scam

**DAILY REMINDER: Social Distancing is Everyone's Responsibility**

**Please observe furniture arrangement in areas. Do not move chairs and desks that have been positioned to support Social Distancing measures.**

**Launch of Lateral Flow testing for patient-facing staff**

The expansion of testing to all patient facing staff in NHS Scotland hospitals and COVID-19 Assessment Centres is possible due to increases in national testing capacity and testing options as a result of new innovations – this includes access to significant numbers of LFD tests.

For NHSGGC this means that we are able to confirm that twice weekly routine LFD testing will be made available to all staff currently in a patient-facing role within NHS Greater Glasgow and Clyde hospitals and in COVID-19 Assessment Centres. This will commence at the Gartnavel Campus covering, Gartnavel General Hospital, Gartnavel Royal and the Beatson Oncology Centre. A timetable for roll out to our Community Assessment Centres and wider Acute and Mental Health Hospitals over the rest of December will be issued week commencing 14<sup>th</sup> December.

Staff will be offered the opportunity to use these kits and will receive them from their line manager and be guided on how to use the test. A guide for healthcare staff self-testing for coronavirus using LFD will be available from [NHSGGC web site](#) along with a video and FAQ. For Estates and Facilities staff arrangements to ensure you have the guide will be organised locally.

Staff with access to LFD testing will include, in the first instance all clinical students on placement, porters, cleaners, maintenance staff, volunteers, chaplains, healthcare scientists, Allied Health Professionals (AHPs), doctors, nurses, bank/agency staff.

The testing of staff is offered on a voluntary basis. However, we are strongly encouraging all eligible staff to undertake the testing on a routine basis, as this not only benefits our patients but also provides you and your

family with added assurance. If you have any questions or queries, please speak to your line manager in the first instance.

### **Patient visiting restrictions**

From today, the majority of NHSGGC has moved to Level three COVID-19 restrictions, with the exception of Inverclyde, which has moved to Level two. In light of this, the implications for patient visiting at our sites is currently under review to ensure that we can keep our staff, patients and visitors safe. We are very aware that, particularly as we get closer the Christmas, there will be increased requests for visits, which is why it is important that we consider implications thoroughly. Until a final decision is made, we will maintain existing visiting arrangements at our sites. Any changes to visiting guidelines will be communicated with you in due course.

### **Scottish Health Awards – Dr Mun Woo**

Further to yesterday's Core Brief which included congratulations to our five Scottish Health Awards winners, we will be profiling each of the winners in Core Brief over the coming days. Here is our first profile:

This year marked the first ever People's Choice Award in the Scottish Health Awards and Dr Mun Woo, Associate Specialist, Renal Unit, Inverclyde Royal Hospital, was delighted to have won the hearts of the public vote.

Dr Woo has been a dedicated member of the team at the Renal Unit at the IRH since 2005 and when the COVID pandemic hit, her patients were placed on the official shielding list and asked to stay at home to stay safe. However, they found themselves having to make the journey to a high risk area for their dialysis treatment three times a week.

The IRH Renal Unit was the first in Scotland to have an outbreak of COVID-19 back in March ahead of the national lockdown and before any published guidance on how to deal with outbreaks in dialysis units.

Dr Woo read extensively on models of care in Dialysis Units in China, Hong Kong and Singapore and introduced similar infection control measures in an attempt to curb the spread. As there was no published guidance at the time, she established her own protocols. However when national policy was published shortly after, it became evident they had introduced the official policy ahead of its publication.

In the months after our outbreak was controlled, it was clear that the pandemic was having a detrimental effect on patients' mental health. So in collaboration with the Art in Hospital organisation, they re-introduced their creative arts programme. This allowed patients a creative space during dialysis treatment, during which they could leave their worries aside and engage in something that improves mental wellbeing.

Dr Woo, said: "Every single individual has made a personal special contribution and is equally deserving of the award. I am totally overwhelmed to be voted as winner of the People's Choice Award and am tremendously grateful for the support I have received.

"This is indeed a privilege for me and the whole Renal team – thank you so very much!"

Congratulations to Dr Woo and her team in winning this very well deserved award.

### **Everyone Matter Pulse survey results and reports**

As you will know, the National Everyone Matters Pulse survey results and reports were released recently. You may have experienced some difficulty accessing your reports due to a technical fault.

We are pleased to confirm this issue, which affected users nationally, has now been resolved and whilst the original links are working effectively, new links to the reports have been issued to ensure easy access. Thank you for your patience while this was being resolved – we will be back in touch soon with some analysis and next steps.

### **Counter Fraud Services - £500 bonus payment scam**

On 30 November 2020, the First Minister announced that a one-off pro rated payment of £500 would be made available by the Scottish Government to all Scottish NHS and social care workers employed since 17 March 2020, as recognition for their extraordinary service during the pandemic.

CFS has been made aware of telephone calls received by NHS and social care staff within the Glasgow area, requesting bank details from them in order for the bonus payment to be made. This has been identified as a scam, and staff are urged not to disclose any bank details to unknown callers.

All bonus payments made to NHS Agenda for Change staff will be coordinated through your payroll department. All contractor payments will be coordinated through Practitioner Services [and](#) the process for GP Practices, Dental Practices, Optometrists and Pharmacies is yet to be confirmed.

Staff will not be required to disclose any personal details or bank account details over the telephone in relation to this payment. Any enquiries should be directed in the first instance to your line manager or your payroll department.

Please keep up-to-date with the latest guidance on our dedicated web pages at: [www.nhsggc.org.uk/covid19](http://www.nhsggc.org.uk/covid19). If you have any questions about the current situation please check the [FAQs](#) first. If you have any further questions, please email: [staff.covid19@ggc.scot.nhs.uk](mailto:staff.covid19@ggc.scot.nhs.uk)

Staff are reminded to make sure their [personal contact details are up to date on eESS](#).

**Are your contact details up-to-date? [Click here](#) to check**