

## Message from Jane Grant, Chief Executive (11 August 2023, 4.45pm)

As you will be aware, our Nursing and Midwifery teams have been getting involved in the Big Conversation about the future of nursing and midwifery in NHSGGC. The initial phase of this work has been to listen and learn more about the experiences of staff and your priorities for the future. I would like to thank all of our Big Conversation Champions who have been undertaking a series of local events and discussion forums, taking on board feedback and developing key themes, including staff wellbeing and patient care, which will support the development of our new nursing and midwifery strategy. This is a very important programme of work, and I would like to thank everyone who has been part of the Big Conversation for your inputs so far, and encourage staff from across our community nursing, midwifery and acute nursing teams to come forward and get involved.

In recent weeks, our staff have been marking South Asian Heritage Month, which runs from 18 July to 17 August each year. The awareness raising event celebrates the heritage of people with roots in the South Asian countries of India, Pakistan, Bangladesh, Sri Lanka, Afghanistan, Nepal, Bhutan, and the Maldives, and I was pleased to see our BME Network undertaking a number of activities to raise awareness and celebrate our staff and patients with South Asian heritage. Thank you for your efforts.

This week, the UCI World Cycling Championship that has been taking place in Glasgow draws to a conclusion. As with any large scale event taking place in the city, there will always be a knock-on impact for our staff and patients. As such, I would like to thank all staff for their patience and willingness to adapt your travel plans over the course of the past two weeks, to ensure our hospitals and healthcare settings remained appropriately staffed. Your support is greatly appreciated.

I would like to remind staff that the closing date for submitting a nomination to the Scottish Health Awards is Sunday 13 August. The awards are a fantastic opportunity to showcase the excellent work of staff from across NHSGGC and our HSCP teams, so I would like to encourage you to please consider what you can put forward for an award this year. As with previous years, there are 16 <u>categories</u>, ranging from to Nurse of the Year through to Global Citizenship, which celebrates global health work in low-and middle-income countries. NHSGGC staff were successful across a number of categories last year, and I have every confidence that we can once again make a significant impact, so please do submit your <u>nominations</u> before the closing date.

This week, the feedback I am sharing with you comes from a relative of one of our patients who received treatment on Ward 56 at the QEUH. The patient's relative writes; "My sister-in-law was given a devastating diagnosis of a brain tumour, which is inoperable. The care of the nursing staff on Ward 56 was exemplary before and after the diagnosis. With time being of the essence, getting her home was priority and her ongoing care would be with another health board, which created some challenges for the staff at Ward 56. The hard work and diligence of Clair, Senior Charge Nurse, and Sharon, Charge Nurse, one of which, we believe, came into the ward on a day off to push this discharge on as a matter of urgency. The care and attention that was given to not only my sister-in-law, but also her husband, son and other family members was exemplary. I want to thank all the staff who looked after her and the rest of the family. We will be forever grateful to all of the staff for helping us through this difficult time."

My thanks also to Clair, Sharon and the wider team for going above and beyond to support this family. Your kindness and professionalism is very much appreciated.

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