

Core Brief



Daily update

(1 November 2023, 2pm)

Topics in this Core Brief:

- eESS planned downtime – system unavailable

Remember, for all your latest news stories, visit our new Staffnet Hub:

[GGC-Staffnet Hub - Home \(sharepoint.com\)](https://sharepoint.com)

eESS planned downtime - system unavailable

The eESS system will be unavailable from the afternoon of Thursday 2 November until the morning of Tuesday 7 November, as agreed through the eESS National System Governance Group.

This downtime will affect **Core, ER, Self Service, OBIEE, and OLM.**

The **Payroll interface** will also be suspended during this period, so all required transactions should be completed by **1.00pm on Thursday 2 November**. Once restarted the queued transactions will continue as normal. The **SSTS interface** will be suspended for this same period and once restarted the queued transactions will continue as normal.

This downtime is essential in order to upgrade the eESS Application, and steps have been taken to minimise the downtime.

All managers are asked to complete payroll transactions for November as soon as possible, as payroll cut-off is 5.00pm on Friday 10 November.

If something isn't right, talk to... Management and Leader Support



Managers and Leaders	Confidential Contacts	HR Support and Advice Unit	Report via Datix
<p>If you have an issue, your line manager is there to support you. Please speak to your immediate line manager or another member of the management team, who will be able to support you.</p> 	<p>Our team of confidential contacts will listen to your concerns and help you to determine the best course of action to resolve the issue and escalate your concerns.</p> 	<p>The unit is there to support all staff. Call 0141 278 2700 Monday to Friday from 9am - 5pm.</p> <p>You can also raise a query through the self-service portal at https://nhsnss.service-now.com/ggc_hr</p> 	<p>It is vital that we all play a role to report all incidents and near misses no matter how small we think they might be.</p> <p>Visit: http://datix.xggc.scot.nhs.uk/datix/live/index.php</p> 

Staff are reminded to make sure their [personal contact details are up to date on eESS](#)

It is important to share Core Brief with colleagues who do not have access to a computer.
A full archive of printable PDFs are available on the [website](#)