

Core brief

Report from June meeting of the NHSGGC Board (1 July 2025, 4.35pm)

NHS Board Meeting

The NHS Board met on Tuesday 24 June 2025. The full set of papers are [here](#).

This summary sets out key decisions and issues considered at the meeting.



Chair's Report

Dr Lesley Thomson, KC, reported on key highlights from the previous two months. She highlighted the launch of two major Scottish Government strategic plans for health and social care, the Service Renewal Framework and the Population Health Framework. She explained that these plans signal changes in the way NHSGGC, along with other public bodies, will work to deliver for Scotland's citizens. Over the coming months, the governance arrangements of the Board will be adapted and aligned to maintain oversight and assurance.

Dr Thomson closed by paying tribute to Lesley Rousselet, whose term as chair of the Area Clinical Forum was ending. The Chair thanked Ms Rousselet for her service to the Board and for her significant contribution as Chair of the Area Clinical Forum.

Chief Executive's Report

Professor Jann Gardner highlighted several visits that she and the Chair had undertaken since the last Board meeting. These included visits by the Cabinet Secretary for Health and Social Care, Neil Gray, MSP, to Gartnavel Theatres, a visit by the Permanent Secretary and his Director-General team to Princess Royal Maternity, including the work of the Blossom Team, and a visit by the Minister for Public Finance for Scotland, Ivan McKee, MSP, to Parkhead Hub. Along with the University of Glasgow, NHSGGC had also hosted the First Minister and his Cabinet at the ICE Building on QEUH Campus for a major speech by the First Minister on public sector renewal. The Chair also hosted two Ministerial visits at Easterhouse Health Centre and the GRI.

Professor Gardner reported on the significant activity underway to advance plans to increase capacity within planned care at a national and Board level.

She was delighted to advise that more than 200 clinicians and system leaders had attended the second Hackathon to co-design new pathways as part of the exciting, ground-breaking work to develop a 1000-bedded virtual hospital and the Flow Navigation Centre+ Plus in NHSGGC. The latter will go live on 1 August. She announced the appointment of Neil Ritchie to the post of Chief of Medicine and Leanne Connell as Chief Nurse within the Interface Division which is being established to drive forward these innovations. She also reported on the significant work underway within The GGC Way Forward programme to improve patient and staff experience within ED.

Finally, Professor Gardner congratulated Billy McClean on his appointment to the post of Chief Officer of Renfrewshire Health and Social Care Partnership and Melanie McColgan on her appointment as the Director of Access.

Patient Story

This month's [story](#) hears from a range of participants at a recent accelerated design event to improve palliative and end of life care within NHSGGC.



Workforce Strategy 2025-30

Natalie Smith, Interim Director of Human Resources and Organisational Development, presented the draft NHSGGC Workforce Strategy 2025–2030 for approval. The strategy sets out our shared direction for workforce development over the next five years, structured around four pillars:

- Safety, Health and Wellbeing;
- Culture and Leadership;
- Learning and Careers; and
- Recruitment and Retention.

Building on the previous 2021–2025 Workforce Strategy, the new strategy reflects significant national and local developments, including the Health and Care (Staffing)

(Scotland) Act 2019, the NHS Recovery Plan, and the Scottish Government's National Workforce Strategy for Health and Social Care. The strategy is a key enabler underpinning NHSGGC's strategic programmes – Transforming Together and The NHSGGC Way Forward.

The Board noted the significant engagement which had taken place to develop the strategy, with input from the Staff Governance Committee, Corporate Management Team, Area Partnership Forum, Workforce Strategy Steering Group, and Workforce Strategy Reference Group.

Board members were content to approve the Strategy.

[Click here to read the full Board paper.](#)

GP Out of Hours Impact Review

Fraser McJannett, Director of Primary Care and GP Out of Hours (GPOOH) presented the report on the impact of the changes to the GPOOH service following the April 2024 Board decision to move to a permanent model. This service involves a telephone first approach, home visiting, access to one of the five Emergency Care centres at RAH, New Victoria Hospital, New Stobhill Hospital, Vale of Leven and Inverclyde Royal Hospital (extended to include Sunday as well as Saturday).

The service is providing a sustainable, high quality, appointment-based GP OOH service, with high patient satisfaction rates. In 2024/25 there were only nine site closures, compared to 23 the previous year and a peak of 1198 in 2019/20. This has generated confidence in service from both staff and patients.

In 2024/25 there were 163,000 clinical interactions, with approximately 47% of these being telephone advice, 9% being home visits, and 44% being in-person consultations at a Primary Care Emergency Centre (PCEC). Specifically, within Inverclyde 79.1% of all clinical interactions with patients were in their own home or through the Inverclyde Royal Hospital PCEC. The opening of the Sunday service at IRH has increased activity locally from 843 to 1297 attendances.

Satisfaction levels with the service are monitored through regular surveys. The latest survey carried out in March and April 2025 and boosted in the Inverclyde area in June 2025 showed very high levels of satisfaction. 864 patients responded to the survey, with 91% satisfied that their needs were met – within Inverclyde this was higher with 93% reporting their needs were met.

The Board were assured by the report, noting that work will continue in the year ahead to continue to further improve the service for patients and staff and to play a full part in the major strategic programmes, Transforming Together and The NHSGGC Way Forward.

[Click here to read the full Board paper.](#)

Annual Report and Consolidated Accounts

Colin Neil, Director of Finance, presented the NHSGGC draft Annual Report and Consolidated Accounts for 2024-25 along with the draft Annual Audit Report by external auditors EY for the year ended 31 March 2025. He was pleased to report that the Board has achieved its three key financial targets (Revenue Resource Limit, Capital Resource Limit and cash) in 2024-25 with an underspend of £2.3million against the revenue resource limit.

The Accounts, together with the External Audit report for the year, were reviewed in full by the Audit and Risk Committee on 17 June 2025. At that meeting the Committee agreed to recommend to the Board that the Annual Report and Accounts be adopted by the NHS Board, signed by the Chief Executive and Director of Finance and submitted to the Scottish Government Health Directorates.

The Annual Report and Consolidated Accounts were approved by the Board and will be published when they are laid before the Scottish Parliament later in the year.

Communications and Public Engagement Update

Sandra Bustillo, Director of Communications and Public Engagement provided the regular report. This included the [Annual Overview Report on Engagement and Involvement](#) for 2024-25 demonstrating the significant activity taken forward at a corporate and local level to listen to patients and involve them in service delivery and design.

[Click here to read the full Board paper.](#)

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