

Core brief

Daily update
(9 June 2020, 3.50pm)

Topics in this Core Brief:

- Life on the Frontline
- Patient Images and Clinical Photography Services and Support during COVID-19
- 0365 MFA for access to MS Teams

Life on the Frontline

In today's [Life on the Frontline video Molly Gibson](#), Musculoskeletal Physiotherapist, explains the change from treating patients in a health centre to treating patients in the infectious disease wards at the Queen Elizabeth University Hospital due to the pandemic. Molly also tells us about missing giving hugs and what she is most proud of.



Patient Images and Clinical Photography Services and Support during COVID-19

It is recognised that clinical photographs of patients are particularly useful as an aid to diagnosis or triage in the current environment, as we try to reduce both staff and patient movement and minimise direct contact in hospitals and the community. However, there are specific governance requirements around the capture and management of patient images, in particular, documenting consent and storing images securely; staff should not capture and share clinical images of patients on personal mobile devices using non-secure apps (such as WhatsApp, Messenger etc).

Clinical photographers have been fit-tested and are available across acute sites during core working hours (Monday – Friday, 8.45am-4.30pm); clinical images are available to view within Clinical Portal via Medical Image Manager (usually within one hour of capture).

In addition, the NHSGGC Secure Clinical Image Transfer (SCIT) app offers a safe and secure method of capturing clinical images when a clinical photographer is not available. Please contact Medical Illustration Services to register interest, email: mim.requests@ggc.scot.nhs.uk. The SCIT app is dependent on the service having access to, or have funding for, a compatible device.

There has also been an increase in the number of patient own images being sent in directly or via the GP and new guidance on [how to manage these images can be found here](#).

Staff wishing to access these images via Portal should register for access to [‘Medical Imager Manager’ by clicking here](#).

[For more information on how to access clinical photography services, or for advice, please click here.](#)

0365 MFA for access to MS Teams

By now you’ll know that eHealth have started a phased roll-out of Office 365 (O365) to all staff. The same familiar apps, such as Word, Excel and PowerPoint, plus a lot more, including Teams for online meetings and collaboration, will all be accessible through your web browser or smartphone, wherever you have internet access.

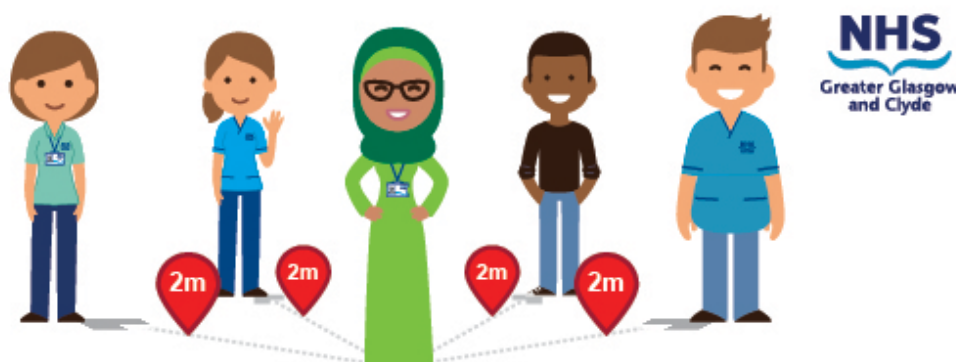
However, this also brings additional security risks, so eHealth are implementing Multi Factor Authentication (MFA) to ensure the highest security possible. This creates additional layers of security to ensure only you can login to your O365 account, and receive notifications should anyone attempt to access your account.

We would ask that you **complete the security set up now** to allow access to Microsoft Teams, and to prepare for future services which will rely upon this type of authentication.

[Click here for more information and guidance on setting up MFA.](#)

Please keep up-to-date with the latest guidance on our dedicated web pages at: www.nhsggc.org.uk/covid19. If you have any questions about the current situation please check the [FAQs](#) first. If you have any further questions, please email: staff.covid19@ggc.scot.nhs.uk

Staff are reminded to make sure their [personal contact details are up to date on eESS](#).



It's important to maintain the social distancing rule.
Respect personal space and keep 2 metres apart.

It is important to share Core Brief with colleagues who do not have access to a computer.
A full archive of printable PDFs are available on [StaffNet](#)