

Core brief

Daily update
(8 June 2022, 4.05pm)

Topics in this Core Brief:

- What Matters to You? Day – Opportunity to ask, listen, and do what matters
- Better Workplace – ple-eESS update your eESS
- Celebrating how we Involve and Engage Patients and Carers
- NHS pandemic team get their names in the stars
- Help for people who are facing fuel poverty
- Active Staff - Guided health and Wellbeing Walk, Aberfoyle

What Matters to You? Day – Opportunity to ask, listen, and do what matters

What Matters To You? Day (WMTY) is tomorrow, Thursday 9 June. WMTY is about listening and understanding what matters to someone within the larger context of their life. When people are involved in decisions about their own health and care, it can greatly improve their outcomes.

In this [short video](#), Jenn and Jen share an example of the impact this approach has on the quality of care at Leverdale Hospital.



Our ask of you tomorrow, Thursday 9 June

1. Have a meaningful conversation with someone – a patient, resident, service user, family member or colleague – about what is important to them.
2. Share your story on social media using #WMTY22 and @nhsggc. You must ensure the appropriate consent has been gained for sharing photos or videos of people on social media by using [this form](#).
3. We would also really appreciate your reflections on WMTY conversations, so we can support people to ask, listen, and do what matters every day. Please complete this [short form](#) or email person.centred@ggc.scot.nhs.uk



Enjoy!

Better Workplace – ple-eESS update your eESS

Across NHS Greater Glasgow and Clyde, we are committed to building a Better Workplace. There are a number of activities underway to help achieve this, and a huge part of this is our focus on Equality, Diversity and Inclusion.

We collect data on all [protected characteristics](#) to ensure we make the right provisions for our diverse workforce.

Accurate data helps us understand the demographics and diversity of our workforce, enabling us to identify strengths and continuous improvement opportunities, and ensuring the right resources, facilities and support are available for you.

Ple-eESS support by accessing and updating your personal data on eESS [here](#). All information provided is secured confidentially in adherence to General Data Protection Regulation (GDPR).

If you would like additional support to update your eESS please contact by email here eESS@ggc.scot.nhs.uk, or telephone 0141 278 2700 (Option 5), or view the guidance [here](#). Accurate data will help us all build a Better Workplace together, thank you for your continued support.

Kate Ocker, Research Nurse and Chair of Staff Disability Forum, said: “As Chair of the Staff Disability Forum, I believe it is important that our employer has high quality data regarding all protected characteristics. In order to ensure a diverse, equitable and representative workforce, data is vital for identifying the challenges and solutions that can improve the lives of people with disabilities. I would love to see all our equality data declared, and for us to be proud of rising to the challenges we meet every day.”



Celebrating how we Involve and Engage Patients and Carers

The Patient Experience Public Involvement (PEPI) Team is looking to capture and celebrate the work of teams across NHSGGC, with a focus on how you have listened to and involved patients and carers in shaping and improving services throughout 2021/22.

Examples of engaging with or involving the public to help shape and improve services can range in size from the hundreds to the involvement of one or two people, for example using feedback to shape and improve how you do things. Size and scope of involvement doesn't represent impact, just the result. The survey provides some prompts to help you identify the type of examples they want to share and will be open until the **17 of June**. Please share your examples here: [Engagement and involvement Survey](#). If you have any questions on this work please get in touch with the PEPI team: public.involvement@ggc.scot.nhs.uk

NHS pandemic team get their names in the stars

NHS teams who manned GRI's front door during the pandemic have had their names inscribed in stars to mark their incredible contribution.

Each of the 650 stars on the walls of the Emergency Department / Acute Assessment Unit at Glasgow Royal Infirmary recognise an individual or team who contributed to patient care during the health emergency.

Interim Lead Nurse, Ashleigh Irons, said that as well as the ED/AAU teams stepping up, teams from across other parts of the service also came to bolster the team, as special COVID19 pathways were established while other parts of the NHS reduced face-to-face services.

The wall of stars was officially opened by team members Kevin Ray, a porter within the ED, and Suzanne Cummings, a Senior Charge Nurse in the Acute Assessment Unit currently known as SATA and has been throughout the COVID19 pandemic.

Teams that are recognised include nurses, doctors, domestics, healthcare support workers, facilities teams, site flow and clinical co-ordinators, theatre nurses, clinic teams, clerical and reception teams, radiology and management teams, among many others. The wall also pays tribute to colleagues from Scottish Ambulance Service.

The project was commissioned by the Lead Nurse and Lead Senior Charge Nurses, Ashleigh Irons, Debbie McCoach, and Pamela Cheung to permanently recognise their teams and others who contributed.



Help for people who are facing fuel poverty

Do you want to know more about reducing the impact of fuel poverty for your group and service users?

Saving energy is an important matter in the fuel crisis and taking steps towards reduced energy bills and CO2 emissions benefit both people and planet.

Lilian Delaney from [Home Energy Scotland](#) and Lucy Gillie from [South Seeds](#) share experiences and expertise on helping groups and individuals to save energy.

We'll hear about what can be done to support people, and where people can be referred to and how.

The event is also an opportunity for you to bring questions and take part in the discussion on how to tackle the fuel poverty crises.

Our GCVS Sector Development free programme is targeted at small voluntary or community organisations based or delivering in Glasgow who would not otherwise have access to this expertise. We may support requests from other groups where space is available and at the discretion of the facilitator. You can check the eligibility criteria [here](#).

For more information on Climate Friendly Practice, contact Bob and Gazelle via climate@gcvs.org.uk.

Link to sign up: [Fuel Poverty: an issue for groups & individuals Tickets, Tue 14 Jun 2022 at 14:00 | Eventbrite](#)

Active Staff - Guided health and Wellbeing Walk, Aberfoyle



Our next Guided Health Walk is now available to book. On Sunday 19 June we will tackle Lochan Spling and Doon Hill and Fairy Knowe, simple book [here](#) to join us in Aberfoyle!

Approximately eight miles mainly through wooded area. This straightforward circular walk from Aberfoyle climbs mystical Doon Hill, reputed home of the faerie folk. It passes through beautiful native woodland, open countryside and riverside. From there we will head back to the main track and enter back into the south part of Aberfoyle. Walking is mainly on landrover track and wooded paths. Maximum height gained is 100 metres.

Click [Here](#) to book your place!

Lateral Flow Tests - available to staff who work with patients and service users in face-to-face settings

Speak to your line manager about where to collect your test kit, then:

		
Register your kit	Test twice per week	Record your results

Keep your colleagues and patients safe from COVID-19
Help stop the spread!

Visit: www.nhsggc.scot/staff-recruitment/lft-staff

Please keep up-to-date with the latest guidance on our dedicated web pages at: www.nhsggc.scot. If you have any questions about the current situation please check the FAQs first. If you have any further questions, please email: HR.Support@ggc.scot.nhs.uk.

Staff are reminded to make sure their [personal contact details are up to date on eESS](#).

**It is important to share Core Brief with colleagues who do not have access to a computer.
A full archive of printable PDFs are available on [StaffNet](#)**