

Core brief

Daily COVID-19 update (7 April 2020, 4.55pm)

Topics in this Core Brief:

- Revised process for completion of Medical Certificates of Cause of Death
- Palliative Care COVID-19 guidelines
- Interpreting Service

Revised process for completion of Medical Certificates of Cause of Death

The process of registering deaths in Scotland is changing temporarily during the current pandemic.

Doctors providing the Medical Certificates of Cause of Death (MCCD), or the Certificate of Still-birth, will be expected to ask the person who will be making funeral arrangements which registration office they intend to deal with. The doctor will then send a copy of the certificate to the specified registrar electronically, also copying in the person making the funeral arrangements. This is to ensure that the registrar receives a copy of the MCCD, without which the death cannot be registered.

To assist certifying doctors in the remote registration procedure, a number of process charts have been developed for different healthcare settings.

[The full guidance is available to read here](#) and all medical practitioners are asked to familiarise themselves with it.

Palliative Care COVID-19 guidelines

The Palliative Care Team are here to provide support and advice to staff during this pandemic.

Staff who have less experience of looking after dying patients, and who might be anxious about this, can enlist the clinical help and support of the Palliative Care Team.

Temporary national palliative care guidelines are now available for symptom management for when a person is dying from COVID-19. [Click here to read the national guidance.](#)

[Local support and contact details of your Palliative Care Team is available on StaffNet.](#)

Interpreting Service

NHSGGC's Interpreting Service is continuing to provide a service for our patients whose first language is not English. This is predominantly being provided through telephone interpreting – details of how to access this is available [here](#).

Face to face interpreters for spoken languages is available where absolutely necessary. British Sign Language interpreters are provided as normal where online interpreting cannot be used. Procedures for getting interpreting support can be found [here](#).

We are also pleased to advise that the Interpreting Service is now able to offer access to both spoken language interpreters and British Sign Language interpreters through the Attend Anywhere system. Attend Anywhere is a national NHS web-based platform that allows you to carry out video consultations with patients and video meetings with colleagues.

Interpreters are available 9am – 5pm, Monday to Friday in the following languages - Arabic, Polish, Romanian, Cantonese, Czech/Slovak languages and British Sign Language.

The interpreters can be found in the 'Interpreting Service Waiting Area'. [Click here for information on Attend Anywhere and requirements to use it.](#)

Please keep up-to-date with the latest guidance on our dedicated web pages at: www.nhsggc.org.uk/covid19. If you have any questions about the current situation please check the [FAQs](#) first. If you have any further questions, please email: staff.covid19@ggc.scot.nhs.uk

Staff are reminded to make sure their [personal contact details are up to date on eESS](#).



Going Home Checklist

Consider **three** things that went well, and be **proud** of what you did at work today...

Now switch your attention to home.

Hard to switch off? There is help

www.nhsggc.org.uk/covid19/staffsupport



A Healthier Place to Work

It is important to share Core Brief with colleagues who do not have access to a computer. A full archive of printable PDFs are available on [StaffNet](#)