

Core brief

Daily COVID-19 update
(6 May 2020, 6.05pm)

Topics in this Core Brief:

- Message from Beth Culshaw, Chief Officer, West Dunbartonshire HSCP
- Person-centred care and sharing best practice
- Skin care advice for health and social care staff

Message from the Chief Officer, West Dunbartonshire Health and Social Care Partnership, Beth Culshaw

Beth Culshaw, Chief Officer, West Dunbartonshire HSCP, [sends a personal message](#) to all staff as we work together to respond to COVID-19.



Person-centred care and sharing best practice

As we all find different ways to work in response to COVID-19, there have been many good initiatives to help maintain person-centred and compassionate care to our patients at such a vulnerable time in their lives.

One such idea has been supplying wards with iPads, complete with FaceTime, Skype and Zoom, to help maintain the social and human connections between patients and their families through 'person centred virtual visiting'. This has been rolled out to all wards and has been helping families, near and far, remain connected.

Another great initiative that our staff have embraced is using knitted hearts to help provide comfort to patients and relatives who were kept apart by COVID-19. A small heart is being offered to families with another remaining with the patient in the hope it will allow them to feel more connected to their relative.

We know that there are many more examples of person-centred care and we want to hear about them so that we can share them with colleagues. If you have examples of good practices then please tell us by emailing ann.mclinton@ggc.scot.nhs.uk.

Healthcare Improvement Scotland (HIS) are also keen to capture how NHSGGC is maintaining person-centred care and capturing feedback about care experience from patients, families or carers at this time.

To help share some examples and learning, HIS has developed a single source of information which can be accessed [here](#).

Skin care advice for health and social care staff

NHSGGC Dermatology service is offering additional advice and support to staff to help treat and protect their skin. Some tips and advice has been [prepared for staff here](#), which includes how to look after your skin if wearing PPE.

Staff can also directly access this specialist service for treatment by getting in touch with the hospital nearest them, below.

- GGH / VOL - 0141 201 6941
- GRI - 0141 211 4446
- IRH - 01475 504940
- QEUH - DermNoReply@ggc.scot.nhs.uk
- RAH - 0141 314 6068

Please also inform your manager in order that appropriate follow up and support can be arranged. Any necessary follow up can be arranged through the standard skin health surveillance programme.

Please keep up-to-date with the latest guidance on our dedicated web pages at: www.nhsggc.org.uk/covid19. If you have any questions about the current situation please check the [FAQs](#) first. If you have any further questions, please email: staff.covid19@ggc.scot.nhs.uk

Staff are reminded to make sure their [personal contact details are up to date on eESS](#).



Going Home Checklist

Take a moment to think about your day and acknowledge the **most difficult thing** at work today... **then let it go.**

Hard to switch off? There is help
www.nhsggc.org.uk/covid19/staffsupport



A Healthier Place to Work

It is important to share Core Brief with colleagues who do not have access to a computer.
A full archive of printable PDFs are available on [StaffNet](#)