

# Daily update (3 November 2020, 5.40pm)

Topics in this Core Brief:

- Social Distancing Travel
- Active Clinical Referral Triage and Virtual Patient Management
- NHSGGC Modern Apprenticeship Celebration

# DAILY REMINDER: Don't Spread the Virus at Work or Home

Don't share personal items such as your mobile phone, hairbrush or other cosmetic items. Also, please don't share dishes, cups and cutlery.

# **Social Distancing Travel**

You should only travel in a vehicle (car/van etc) with those from your household or extended household.

Within work we recognise that there may be occasions where operationally you may have to travel with colleagues or others outwith your household, e.g. patient escorts. On such occasions, you should:

- keep to small groups of people
- keep your distance when entering and exiting the vehicle
- sit as far apart as possible in the vehicle, avoiding face-to-face
- maintain good ventilation by keeping windows open when safe to do so
- wear a face-covering, unless you are exempt
- if the vehicle is your responsibility, clean the door handles and other areas that people touch
- if you regularly share transport whether it is a car or minibus or other private vehicle, try and share with the same people each time.

Wash your hands thoroughly with soap and water or use a hand sanitiser before and after every transport journey.

Guidance on Social Distancing in the workplace has been updated to reflect changes to Government guidance on car sharing and wearing of face coverings in indoor workspaces. A Workplace Risk Assessment Support Document has also been developed to assist managers.

Both documents can be found on the NHSGGC Social Distancing in the Workplace webpage.

### Active Clinical Referral Triage and Virtual Patient Management

During our response to COVID-19, the expansion of a virtual approach to care including digital technology has been essential to maintain services and support the remobilisation of outpatient care. Clinical teams have adapted to significantly increased telephone consultations and the use of Near Me technology which

has enabled services to review patients remotely where possible, whilst accommodating reduced face to face care to facilitate social distancing requirements.

The Board have challenged services to continue this transformational change with Active Clinical Referral Triage (ACRT) being the norm and Patient Initiated Review (PIR), offering a more flexible approach to patients being discharged from services.

A resource site to support this transformational change provides information to NHSGGC staff implementing, Active Clinical Referral Triage (ACRT) and Patient Initiated Review (PIR). Guidance documents outlining clinical pathway review are also available.

You will also find useful links, useful contacts and Frequently Asked Questions as well as videos presented by some of our clinicians who have already implemented ACRT, and are using virtual patient management to support their new pathways.

Find out more by accessing the resource page, visit: <u>Virtual Patient Management & Active Clinical</u> <u>Referral Triage (ACRT) Resource Page</u>

### NHSGGC Modern Apprenticeship Celebration

Congratulations to Peter McKay who has been awarded NHSGGC's UNISON and UNITE Modern Apprenticeship of the Year 2020 award.

Peter, a multi-skilled technician from the Estates Department at Gartnavel General Hospital, was presented with the award at the annual celebration of the programme held on Friday 30 October 2020.

The award this year was renamed as the William Brodie Modern Apprenticeship Award. This was to reflect the passionate support made to apprenticeships by William Brodie, Estates Manager at Glasgow Royal Infirmary who died earlier this year. In addition to the renaming of this year's award, an Estates Modern Apprenticeship of the Year award in his name will be established from 2021 onwards.



The event, held virtually due to COVID restrictions, also marked the success of staff who have completed their apprenticeships in the last year. Certificates were presented to eight graduating trainees from the Central Decontamination Unit, Laboratory Medicine, Facilities, Management Accounts and Institute of Neurological Sciences. During the event Anne MacPherson, Director of Human Resources and Organisational Development, commended our apprentices for their ongoing dedication to training and studies in the last year and welcomed the new cohort of apprentices joining Pharmacy Service, Medical Equipment Management, Glasgow City HSCP and Management Accounts. She re-iterated the organisation's commitment to apprenticeship opportunities for young people with new opportunities currently advertised within Laboratory Medicine and plans in place for additional opportunities going live in 2021.

For further information in relation to the NHSGGC Modern Apprenticeship Programme, and details of how it can support workforce development activity and provide opportunities for young people to enter the NHS workforce, please contact Laura McKie, Workforce Employability Lead at <u>laura.mckie@ggc.scot.nhs.uk</u>.



Please keep up-to-date with the latest guidance on our dedicated web pages at: <u>www.nhsggc.org.uk/covid19</u>. If you have any questions about the current situation please check the <u>FAQs</u> first. If you have any further questions, please email: <u>staff.covid19@ggc.scot.nhs.uk</u>

Staff are reminded to make sure their personal contact details are up to date on eESS.

It is important to share Core Brief with colleagues who do not have access to a computer. A full archive of printable PDFs are available on <u>StaffNet</u>