

Daily update (3 July 2020, 4.05pm)

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Marking the 72nd Anniversary of the NHS

Sunday 5th July 2020 marks the 72nd Anniversary of the NHS in Scotland.

To mark this event, Cabinet Secretary for Health & Sport Jeane Freeman MSP has written a <u>letter</u> to all health and social care staff to thank them for their 'phenomenal' response to COVID-19. In the letter, Ms Freeman thanks all staff for their bravery and flexibility in adapting to meet the challenges that the pandemic has presented.

Violence in Emergency Departments

Following a rise in the number of violent incidents within Emergency Departments over the last weekend, NHSGGC and Trade Union staff side partners has issued a joint public statement to reiterate our zero tolerance approach to violent behaviour on all of our sites. We reiterate that should any of our staff experience violence from patients or visitors to our sites, we encourage you to report it immediately, initiate support from security and if required, the police. We will not tolerate any level of violence towards our staff and will do all we can to stop this happening on our sites. The statement reads;

We are very saddened to report that last weekend saw a rise in the number of violent incidents experienced by NHS staff working in our hospital Emergency Departments. We wish to remind everyone that violence or threatening behaviour towards NHS staff is not tolerated at any NHSGGC sites.

Our doctors, nurses and support staff are committed to delivering quality care to everyone that needs it. They provide treatment and support to patients, their families and friends in often very serious and distressing circumstances. This must be their focus to enable them to deliver care and save lives.

We thank the majority of our patients and visitors who behave respectfully towards our staff. We thank our staff for continuing to provide outstanding care to our communities.

If you have concerns about violence in the workplace and would like to talk to someone, please contact your line manager or local Trade Union rep in the first instance.

Guidance on Social Distancing within the Workplace

Please be advised that the updated <u>guidance document for managers and staff</u> is available which includes the new Scottish Government guidance in relation to the wider use of face masks and face coverings in hospitals and care homes in the context of COVID-19.

The guidance also includes a <u>Risk Assessment Template</u> that departments and services should undertake to review what controls are in place. Risk Assessments should be undertaken by competent assessors such as the Health and Safety Manual owners in conjunction with appropriate staff and representatives and due consideration should be given to potential additional future team members for example students.

To further support local assessors; sample Risk Assessments for both an acute adult inpatient ward environment and an out-patient department have been developed by the Health and Safety Department. These can be used as a guide for similar departments to assist with their assessment. A catalogue of NHSGGC signage is also now available.

An Inventory of Risk Assessments should be kept by each line manager in order to demonstrate that they have been undertaken. Risk Assessments that require further action through the Estates and Facilities team should be forwarded to the appropriate point of contact as detailed on the contacts list.

Local services are also able to seek support from local health and safety representatives and the Health and Safety team to assist with implementation.

Please access the above noted documents and supporting information through the <u>Social Distancing in</u> the Workplace page.

PPE Update - Fluid Resistant Masks

National Procurement have issued a Customer Alert Notice in relation to the supply and use of **Cardinal Type IIR face mask**, Product Code: BWM028.

While these masks meet the breathability, filtration and splash resistance requirements of BS EN 14683, in light of ongoing monitoring, further complaints reported and testing from the manufacturer on this masks, the MMHRA recommends that all lots of this product are disposed of locally.

Therefore if you have any of these masks within your ward / sites please cease using them immediately and store until these can be uplifted by Procurement. Should you require a replacement supply, please visit your Clinical PPE Hub or contact

Covid-19@ggcprocurementcustomerservices.zendesk.com

Skin Irritations with Fluid Resistant Surgical Masks

We are aware there some staff have noted facial skin irritation from wearing fluid resistant surgical masks. We are actively sourcing alternative brands for these members of staff. Please contact Occupational Health if you are experiencing skin irritation.

Attend Anywhere/Near Me Drop In Session – more dates released!

Due to demand we have scheduled an additional 2 sessions at the requested time of 4pm.

Attend Anywhere, also known as NHS Near Me, is a secure NHS video consultation service available to staff in Boards across Scotland. It is designed to allow people to have health and social care appointments from home or wherever is convenient.

In order to support staff who have undertaken rapid implementation of video consultation during the pandemic and those now preparing to return to routine service delivery, eHealth are providing a series of online drop-in sessions. These sessions will demonstrate how the system works, explain the implementation process and provide an opportunity for questions and answers. Please note that all sessions will be recorded

The sessions will take place on Microsoft Teams at the following dates and time:

Tuesday 7 July 4pm – 5pm to join this session please click here <u>Join Microsoft Teams Meeting</u>
Thursday 9 July 4pm – 5pm to join this session please click here <u>Join Microsoft Teams Meeting</u>
No need to book – just drop in. All welcome.

Car Parking Arrangements – Glasgow City Council

We have been advised by Glasgow City Council that their temporary relaxation of parking conditions will cease from Thursday 9th July.

Effective from this date charges for all on-street parking and in other Glasgow city parking facilities will return to those in place before 23 March - this applies to parking in streets with meters, and in all other city parking facilities.

It is important staff remember the changes when coming to work or undertaking duties in the community, to prevent receiving Penalty Charge Notices. More information on conditions, details on all parking available, and any further changes will be available on the links below.

http://www.cityparkingglasgow.co.uk/

https://www.glasgow.gov.uk/coronavirus

Parking on the GRI campus will continue to be free of charge until 30th September while the current relaxation of conditions on GGC's other sites with managed car parking services also continues until further notice.

At this point, there is no indication of any change to parking arrangements in other Local Authority areas.