

Daily COVID-19 update (1st June 2020, 4.55pm)

Topics in this Core Brief:

- GP out-of-hours
- Social Distancing

GP out of hours

As part of a planned series of improvements to urgent primary care services, we have introduced a new appointments system within our GP out-of-hours service on a permanent basis.

The new arrangement will help create a more robust, reliable and sustainable service by reducing waiting times, enabling discrete appointments and improving access to GP out-of-hours services while also ensuring social distancing can be observed at urgent primary care centres.

In addition to having a scheduled appointment, patients will have the opportunity for telephone consultations with GPs. Attend Anywhere, which allows for virtual consultations to take place, is being implemented across sites later this month, and combined, the new arrangement means patients will have more opportunities to access healthcare in an effective manner.

All patients who require an appointment are being asked to call NHS24 on 111 who will make the appropriate arrangements.

For more information please see here.

Social Distancing in the Workplace

Staff are urged to observe social distancing whilst at work. We know it can be difficult to maintain this at all times but it is important for us all to respect each other's personal space and to keep two metres apart wherever possible.

Below are some social distancing guidelines that apply in the workplace as a reminder to all staff. We ask that you adhere to these guidelines to keep one another safe and help to minimise the spread of infection.

1	Avoid in-person meetings. Use online conference, email or the phone when possible, even when people are in the same building.
2	Unavoidable in-person meetings should be short, in a large meeting room where people can sit at least two metres from each other; avoid shaking hands.
3	Eliminate unnecessary travel and cancel or postpone non-essential meetings, gatherings, and training sessions.
4	Do not congregate in staff rooms, kitchens, around copiers or other areas where people socialise and eat lunch away from others. Keep 2 metres apart where possible.
5	When speaking with colleagues please respect personal space, do not hang over desks and keep 2 metres apart where possible.

Please keep up-to-date with the latest guidance on our dedicated web pages at: <u>www.nhsggc.org.uk/covid19</u>. If you have any questions about the current situation please check the <u>FAQs</u> first. If you have any further questions, please email: <u>staff.covid19@ggc.scot.nhs.uk</u>

Staff are reminded to make sure their personal contact details are up to date on eESS.

Are your contact details up-to-date? Click here to check