

Information on Patient Initiated Review (PIR) for Cardiology Patients



Department of Cardiology

Glasgow Royal Infirmary
84 Castle Street Glasgow G4 0SF

Referral Management Centre (RMC) Number:

 0800 592 087

Monday to Friday 8am - 8pm and Saturday 9am - 1pm
(excluding Public Holidays).

Introduction

The Cardiology Department has introduced a system for patients with stable symptoms. This is known as Patient Initiated Review (PIR). You have been identified as suitable for this pathway by the Consultant or Specialist Nurse.

What is Patient Initiated Review (PIR)?

PIR is a system designed to give you, the patient more control over your review appointments. Instead of having regular clinic appointments, you will be able to make contact with us if and when you need to.


What this means for you:

- You no longer have to attend regular routine appointments.
- You do not need your GP to re-refer you to this service, within the agreed timeframe.
- Should you experience a flare-up of symptoms or your condition has deteriorated you can contact the telephone number above where we will advise you on the most appropriate course of action for you.

Why are we using PIR?

Using this system will prevent missed appointments, reduce waiting times and lead to a better service for our patients.

How do I make contact?

You can telephone the Referral Management Centre on  0800 592 087

Monday to Friday 8am - 8pm and Saturday 9am - 1pm (excluding Public Holidays).

Please Note:

This does not mean you have been discharged from the service. You will remain a patient of the Cardiology service and will stay within our system for 2 years.

This gives you peace of mind that you have access to the service, should you need it.

If you do not make contact with the service after 2 years, we will assume that you are managing your condition well and we will remove you from the Cardiology service. Should you develop symptoms requiring Cardiology review after 2 years your GP can refer you back into the service.

Up to date Contact Details

As you remain a patient of the Cardiology service please make sure we have up-to-date contact details for you including: your contact telephone number, address and your GP details.

Please let us know of any changes to your details.

