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Delivering better health

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## Scottish Cervical Call Recall System (SCCRS)

- Access to SCCRS
- Overview of the SCCRS application and the business process
- Direct Referral Process
- Issues
- Useful information
- Change process
- Questions

#### Access to SCCRS

- Requesting a username and password
  - Proxy Users When do you need this?
  - Turnaround times of usernames and passwords – 3 working days
  - SCCRS user application form (incl in pack)
  - If you work across various practices do not use the same username unless you are set up as a mobile user.
  - Mobile users can only be set within an individual Board location.

### SCCRS Training

- Cascade training
  - Within your smear taking location
  - IT Mentoring Team
  - Screening Department

#### Reminder of the Call and Recall Process

- Women are eligible to be invited on SCCRS
  - once they are 25 years old up to the age of 64 if they are routine and up to the age of 70 if they are non-routine
  - or their call date matures from a previous smear
  - or an exclusion status has closed.
- If a woman does not present for cervical screening they will be given another 2 or 3 reminders until they go to default status – known as defaulters.
- Defaulters are excluded from call and recall for a period of 51months from date of last reminder with the exception of those participants that are HIV+.
- If a woman attends for cervical screening during the call and recall process the SCCRS application will re-invite when due based on the new recall date of the reported result.

### Sample Taker Guidance

- Available via the NSD hyperlink displayed on the SCCRS application
- Click on NSD/Specialist Services/About Screening/Cervical Screening/National IT system:SCCRS/the SCCRS user section/Sample Takers
- Provides detailed important and relevant information in relation to patient management for cervical screening

#### **Direct Referral process**

- When does this happen?
  - A referral is only actioned from a reported cervical smear test and only if the smear test did not originate from Colposcopy.
- What is the process?
  - SCCRS sends the reported result to SCI Gateway. This Gateway referral is picked up and actioned by a central appointing team at Glasgow Royal Infirmary who will appoint to the various colposcopy sites across NHS GG&C.

#### How to determine Screening Eligibility

- If you are unsure if a woman is entitled to be screened check the following:-
  - Can you access her record on SCCRS? –
     If **Yes** then she is eligible. If **No** then she is ineligible to be offered screening.
  - If a woman has received communication from the SCCRS programme – prompts and reminders are issued because she is eligible to be offered screening.

#### **Transgender Patients**

- Male to Trans Female
  - As the record has been created as a Female she will be called in accordance with the age eligibility criteria.
  - If clinician wishes to remove from call and recall No Cervix should be chosen as an exclusion

## Transgender Patients (contd)

#### Female to Trans Male

- If the female record already existed in NHS Scotland an indicator is available for SCCRS to identify eligibility for screening once PSD change the sex to Male.
- If the patient moves in as a Trans Male and has not been known to NHS Scotland previously as a female the smear taker will need to advise the Screening Department to bring the record into SCCRS if the Trans Male patient has to be offered screening.

## HPV as the Primary Screening Test

- HPV will be used as primary screening
  - Cytology will only be used if HPV result is positive, it's a 3<sup>rd</sup> Fail or the participant is in a pathway that requires cytology and HPV testing.
  - No change to the smear taking process.

#### SCCRS - Issues

- IT Security
  - Usernames and passwords being shared.
- Opted Out Exclusion
- Alert vial not received by laboratory
- Out of Date Vials being used
- Exclusion statuses No Cervix and NFRecall
- SCCRS not being used as a primary source for cervical cytology information.
- Reports not being reviewed regularly
- Reviewing laboratory comments
- Immunosuppressed patients HIV+ only

#### No Cervix Exclusion

- This should only be added for patients who have had their cervix removed as part of a total hysterectomy or gynae procedure such as Amputation of the cervix or Manchester Repair.
- If the Practice adds this exclusion to SCCRS then this will alert the Screening Department who will get in touch requesting evidence is supplied to support the No Cervix exclusion.
- If no evidence is provided then the Screening Department will close the No Cervix exclusion down and patient will be introduced to screening again.

#### No Further Recall Exclusion

- National-Sample-Taker-Advise-2024v9-Web-version.pdf
- The URL above explains in section 13.2 when NFR should be used.
- There are only 2 reasons when this exclusion should be used.
  - Completed pelvic radiotherapy treatment
  - In rare occasions when a patient has robustly stated they do not wish to receive further communications for cervical screening. In this case a national template should be completed. If a patient is happy to receive communications with regard to cervical screening then the Opt Out exclusion should be used instead of NFR.

#### Immunosuppressed

- Only HIV Positive patients are considered as immunosuppressed for cervical screening
- Patients should have an annual recall if she has a Negative result.
- HIV+ women will be called annually even if they default from screening.

#### Useful information

- Your log in determines who has taken a smear or updated a record
- Recommended Call List (RCL) run monthly for practice based smear takers
- Adding and closing exclusions Opt out, No Further Recall and No Cervix are permanent exclusions

#### Change process

4.Review by Public Health Portfolio Management Group 1Smear taker raises change request to Programme Manager NSD

3 If prioritised STQA will recommend to National User Group to proceed and a business case will be made to agree change



2 Programme Manager NSD takes to STQA Group for consideration and prioritisation

### Change Requests

- Who to contact
  - Joanne Milne-Toner Senior Programme Manager,
- Contact Details
  - National Services Division in Edinburgh details are provided on the NSD hyperlink from SCCRS <u>www.nsd.scot.nhs.uk</u>
  - 0131 275 6558 or e-mail joanne.milnetoner@nhs.scot

## **SCCRS** Application

- Need your own username and password
  - Overview of main areas of functionality
    - How to create a CCR
    - How to review your RCL
    - How to access reports
    - How to manage your alerts
    - View Laboratory comments

## **Overview of SCCRS application**

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#### How to access laboratory

#### comments on reported results

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Click on the appropriate **SCCRS No** relevant to the date of the smear and this will take you to the completed CSR form - see next page for screenshot.

#### How to access laboratory

#### comments on reported results

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#### How to access laboratory comments on reported results

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Any clinical comment the laboratory has entered when reporting the result will be visible in the **Cytology Report** box above. If a smear has been reported as Unsatisfactory the Laboratory should always provide a reason. If no reason is provided contact the Laboratory for more information.

#### Any Questions?