

NHS Greater Glasgow & Clyde	PPC(M) 20/02
Meeting:	Board Meeting
Date of Meeting:	30th June 2020
Purpose of Paper:	For Noting
Classification:	Board Official
Name of Reporting Committee	Pharmacy Practices Committee
Date of Reporting Committee	Monday 2nd March 2020
Committee Chairperson	Mr Ross Finnie

Paper Title:

Application for Inclusion in the Board's Pharmaceutical List – Wellhouse Healthcare Ltd, 23 Newhills Road, Wellhouse, Glasgow, G33 4HH

Recommendation:

That the Board note the decision taken at the recent meeting of the Pharmacy Practices Committee as set out below

1. **Discussion**
 - 1.1. **Neighbourhood**

The Committee in considering the evidence submitted during the period of consultation, presented during the hearing and recalling observations from the site visit, first had to decide the question of the neighbourhood in which the premises, to which the application related, were located.
 - 1.2. The Committee considered the neighbourhoods as defined by the Applicant and the Interested Parties, examined the maps of the area, and considered what they had seen on their site visit.
 - 1.3. The Committee considered that nothing had changed from the neighbourhood specified in the previous PPC. Neither actual nor proposed housing

developments had a material impact on the size of the population. Whilst noting that Mr Andrews had changed his opinion of the neighbourhood from the previous PPC and wished to include Queenslie due to the need for workers in the industrial estate to access to pharmaceutical services during the day, the Committee did not regard this as sufficiently important. In line with comments from other Interested Parties, the Committee felt that the boundaries should align with the neighbourhood borders outlined in the previous PPC.

1.4. The Committee agreed that the neighbourhood should be:

SOUTH Edinburgh Road, west to its junction with Bartiebeath Road **NORTH** and **WEST** Bartiebeath Road to its junction with Wellhouse Road **EAST** Wellhouse Road, south to where it joins Edinburgh Road

Adequacy

1.5. Having reached a conclusion as to neighbourhood, the Committee was then required to consider the adequacy of pharmaceutical services within or to that neighbourhood and, if the committee deemed them inadequate, whether the granting of the application was necessary or desirable in order to secure adequate provision of pharmaceutical services in the neighbourhood.

1.6. In considering the CAR. The Committee noted that 300 paper copies had been requested by the Applicant, and nobody else. Moreover, 139 people had responded, 109 of which had been through paper copies. They also noted:

- an advertisement had been placed in the Evening Times newspaper;
- the Consultation was notified on the NHS GGC twitter account and website;
- hard copies of the questionnaire available on request by IA.

13.7 The Committee acknowledged the majority of respondents lived within the neighbourhood (Question 2), and that (Question 12), 105 respondents had found out the consultation by means other than from the Health Board, newspaper advertisement or social media, which they believed meant that of the 300 paper copies requested by the Applicant, the majority would probably have been handed out to residents directly.

13.8 With regard to Question 3, the Committee acknowledged that the high number of responses indicating that all the services currently provided being inadequate was unusual.

13.9 In response to Question 4 and the challenges experienced accessing services, the Committee noted the high level of comments relating to excessive waiting times. However, it was noted that the Applicant had not explicitly referenced waiting times as an issue in her supporting statement but had suggested that services were stretched and that pharmacies were at capacity.

13.10 The Committee acknowledged that the Interested Parties had admitted that at times waiting times were longer than 10-15 minutes, but had refuted that this was the general position and noted, in relation to shortages, that Lloyds had increased their number of suppliers.

13.11 The Committee acknowledged that the Boots were dispensing in excess of 11,000

items per month against the national average of 6000 items.

- 13.12 The Committee had noted that Lloyds had agreed to increase staffing levels if there were excessive waiting times and the volume of business required an increase in staffing levels, but would not change their model.
- 13.13 In Question 4, respondents had also highlighted the issue of public transport, and the Applicant had stated that the current transport service was inadequate. The Committee noted Mr Andrews had said that the journey time was 15 minutes. The Committee acknowledged that it was not up to the pharmacies to address the issue of public transport, but the Council, and of itself, this did not demonstrate inadequacy.
- 13.14 In response to Question 7, it was noted that the high number of responses replying affirmatively was also unusual.
- 13.15 The Committee also noted that in general a large number of the written comments spoke to convenience not inadequacy.

In accordance with the statutory procedure the Pharmacist Members of the Committee, namely Mr Black and Mr Dykes left the room while the decision was made.

14.

DECISION

- 14.1 In considering this application, the Committee was required to take into account all relevant factors concerning the definition of the neighbourhood served and the adequacy of existing pharmaceutical services in the neighbourhood in the context of Regulation 5(10).
- 14.2 Taking into account all of the information available, and for the reasons set out above, it was the view of the Committee that the provision of pharmaceutical services in or to the neighbourhood (as defined by it in Paragraphs 10.7-10.11 above) and the level of service provided by the existing contractors in the neighbourhood, was adequate and, therefore, it was neither necessary nor desirable to have an additional pharmacy.
- 14.3. It was the unanimous decision of the PPC that the Application be refused.

The meeting closed at 3.50pm.