



Annual M Ticket  
Application Tripper Multi  
Operator Ticket



Once completed, please email form to ggc.travelpo@nhs.scot or  
post to Travel Plan Office, Room101, West House, Gartnavel  
Royal, 1053 Great Western Road, Glasgow G12 0YN

**Part One: Applicant Details (Please Print)**

Full Name: Home Address:  
Job Title:  
Ward/Department: Post Code:  
Hospital: Home/Mobile No:  
Work Telephone: Email:  
Annual Ticket Start Date

**PLEASE REFER TO TICKET SCHEDULE ON STAFFNET**

**Part Two: Journey Details**

From: To:

**This Application is for a Tripper Annual Ticket**

**£1,000 to be repaid as per below.**

I undertake to repay the sum owed as follows: (tick Appropriate box)

I am Monthly Paid

☐

One deduction of **£98.00**, followed by 11 deductions of **£82.00**

I Am Weekly Paid

☐

One deduction of **£31.00**, followed by 51 deductions of **£19.00**

**Part 3: Pay Details**

Staff Pay Number

Pay Div

Group Code

Pay Point

G/C							
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Date Commenced in NHS Greater Glasgow & Clyde

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**Part 4: Authorisation - I agree to the following conditions**

1. I agree to pay the sum as indicated above.
2. If I leave the employment of NHSGGC or my employment is terminated before repayment has been made in full or if I otherwise breach the conditions of this loan agreement, I authorise Payroll to deduct the remaining outstanding balance from my final salary.

**3. I have read fully and understand the attached Terms and Conditions**

Signature of Applicant

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Date

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As part of the ongoing implementation and development of the Travel Plan for NHS Greater Glasgow and Clyde ("NHSGGC"), the organisation is providing staff currently employed with NHS GG&C with the opportunity to purchase an annual ticket which they can pay for in manageable monthly/weekly instalments.

The following Terms and Conditions apply:

#### **Who can apply for a loan?**

- Y You must be a salaried member of NHSGGC staff with a Payroll number, i.e. have a contract of employment with NHSGGC.
- Y You must have a contract of employment that covers the full period of the annual ticket

#### **The Annual Ticket Process**

- Y Annual ticket application forms are available from the NHSGGC website, cash offices at each Board site and directly from the Travel Plan Office;
- Y The completed application must be returned to the Travel Plan Office ([ggc.travelpo@nhs.scot](mailto:ggc.travelpo@nhs.scot));
- Y The Travel Plan Office will confirm your application and send ticket request to annual ticket provider who will issue your annual mobile ticket to the email address on your application form for the scheduled start date.
- Y Loan repayments will only commence following the date of issue of the annual ticket.
- Y In the event that the value of the loan exceeds or is less than the value of your ticket issued and invoiced by Annual Ticket provider, you will be required to complete a new mandate form. You will be advised of any discrepancy before your ticket is processed.
- Y Annual Ticket provider will invoice NHSGGC directly.
- Y Please allow up to 14 days for your application to be processed.

#### **Mobile tickets will be processed as follows.**

- Y Staff must download and create an account via the First Bus app to access their M ticket.
- Y The Staff member will access the system using the password to access the mobile ticket
- Y Staff must provide name, email address and mobile number on their application  
it is important you put the email linked to your First Bus app on this form as this is where all communication and tickets will be allocated to.
- Y The tripper ticket covers travel within valid zones on the following operators – First Bus, McGill's, Stagecoach, West Coast Motors, and Whitelaw's. Full T&C's and further information regarding zones can be found directly on the Tripper website. Alternatively, any questions can be asked at - [info@glasgowtripper.com](mailto:info@glasgowtripper.com).
- Y First Bus will be the administrator of the annual tickets however does not limit service to this operator.

#### **Repaying the loan**

Repayment of the NHSGGC annual ticket loan made to you, will be by direct deduction in 12 monthly installments from the your salary or 52 weekly instalments if you are paid weekly. If the deductions do not commence within 1 month/ 4 weeks, then it is your responsibility to contact your Payroll Officer in the first instance to query. When your mandate reaches Payroll and there is a balance due, Payroll will deduct the outstanding balance from your next monthly / weekly salary to compensate.

#### **Procedures if a member of staff leaves the NHSGGC.**

If you leave NHSGGC before the loan has been repaid the outstanding balance of the loan will immediately become repayable and will be recovered from your final salary. If however the outstanding balance is more than your final salary then you must repay the total outstanding balance before your last working day.

## ANNUAL TICKET SCHEME - TERMS AND CONDITIONS

### **Procedures if a member of staff undergoes a change in circumstances.**

#### **The ticket is non-refundable.**

If you experience a change in personal circumstances, such that you are no longer able to use the annual ticket, or no longer wish to use it, at any time before the whole loan has been repaid and the balance of the outstanding loan is larger than your next net salary payment, individual arrangements will be made with you for recovering the balance.

### **Lost or Stolen Annual Tickets**

Care of the annual ticket is your responsibility. Annual tickets are only issued digitally. If your mobile phone is lost or stolen you should inform First Bus at [ticketssales@firstbus.co.uk](mailto:ticketssales@firstbus.co.uk). First Bus will be able to pause / stop your annual ticket while allocating this to a new device if necessary. (Applies for First bus products and Tripper tickets )

### **Renewing an Annual ticket**

An interest free loan for the annual ticket is not renewed automatically. You must submit a new loan application form to the Travel Planning Office at least three weeks before the card expires to ensure the card is renewed in time.

### **Conditions and Liability of Travel**

You understand and agree that the conditions of, and all liability for, travel through the use of the annual ticket (and in particular damage to property, injury, death, and every kind of financial loss resulting from such travel) are all exclusively as between you and/or any relevant transport operators and are not in any way the responsibility or liabilities of NHSGGC or any other NHS entity.

### **How your information will be used**

All employee information will be held in accordance with the General Data Protection Regulation (2018). Information will be shared between operator and NHS Greater Glasgow & Clyde for the purpose of providing your season ticket, statistical analysis and monitoring. In addition to travel route and season ticket start date, your name, mobile number and e mail address provided as part of your application is shared with the operator for verification purposes.

Declaration:

I have read and accept the above Annual Ticket Loan Terms and Conditions set out on this and the one preceding page.

Name (Please Print)

Sign

Date

January 2026