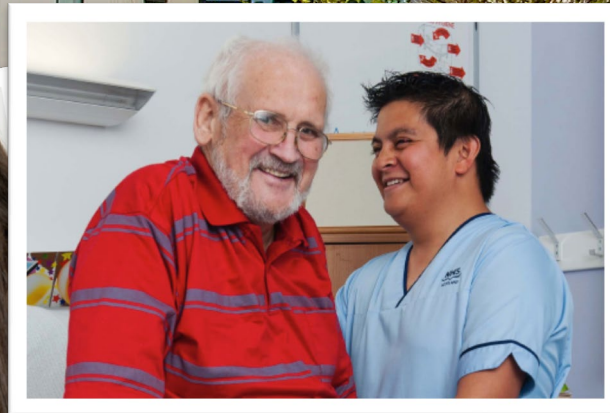


NHS Greater Glasgow and Clyde 2017/18 Annual Review

THE VALE
for Health and Care



2017/18 Annual Review



- **Jeane Freeman MSP**
Cabinet Secretary for Health and Sport
- **Malcolm Wright**
Director General Health and Social Care and Chief Executive NHS Scotland
- **John Connaghan**
Chief Performance Officer of NHS Scotland and the Government's Director of Delivery and Resilience

- **John Brown**
Chairman
- **Jane Grant**
Chief Executive
- **Dr Jennifer Armstrong**
Medical Director
- **Dr Linda de Caestecker**
Director of Public Health
- **Dr Margaret McGuire**
Nurse Director
- **Mark White**
Finance Director

Today's Agenda

Achievements and Challenges

Moving Forward Together

Questions and Answers



Our Aims



Better Care



Better Health



Better Value



Better Workplace

What We Do

Population **1.14** Million

1,200 care experience conversations

‘What matters to me’

496,000 emergency attendances

144,000 emergency admissions

Annual Budget
£3.4 Billion

39,000 Staff

Over **1,000,000** outpatients

215,000 inpatients

7,500,000 GP attendances

14,500 births

Our Priorities

Improving Access
and Waiting Times

Investing in Mental
Health Services

**Stakeholder
Engagement**

Increasing the Pace
of Integration of Health
and Social Care

Modernising
Primary Care

Better Care



- **‘The Pursuit of Excellence’-**
Our Healthcare Quality Strategy
- **‘Must Do With Me’-**
Conversations with patients, service users and carers
- **Mental Health Distress Response -**
A new pathway for vulnerable patients
- **‘Helping us Grow Group’-**
A partnership with parents

Better Care



The Challenges:

Scheduled Care

- Inpatient treatment times
- New Outpatient appointments
- Cancer waiting times to treatment

Unscheduled Care

- Accident and Emergency waiting time
- Out of Hours services

Better Health



- **‘Turning the Tide’ – Our Public Health Strategy**
- Smoking Cessation
- Alcohol Interventions
- Health Promoting Health Service

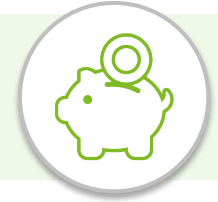
Better Health



The Challenges:

- Health Inequalities
- Obesity
- Drug and Alcohol Addictions
- Physical Activity

Better Value



- Financial Balance
- Capital Investment Programme
- Financial Improvement Programme
- ‘Small Change Matters’

Better Value



The Challenges:

- Reducing variation
- Eliminating waste
- Improving productivity
- Increasing efficiency

Better Workplace



- Staff Health Strategy
- Releasing Potential Campaign
- Employment opportunities
- Modern Apprentices

Better Workplace



The Challenges

- Redesigning roles
- Ageing workforce
- Recruiting to key specialties
- Reducing levels of sickness absence

Looking Ahead



We will continue to:

- Deliver accessible, safe, high quality and person centred care
- Work in partnership with our patients, our public, our staff and our delivery partners
- Address inequalities
- Focus on waiting times and value for money

Have Your Say

Public engagement sessions at local level

What do you think of the direction of travel set out in the MFT Vision?

What matters most to you when using health and social care services?

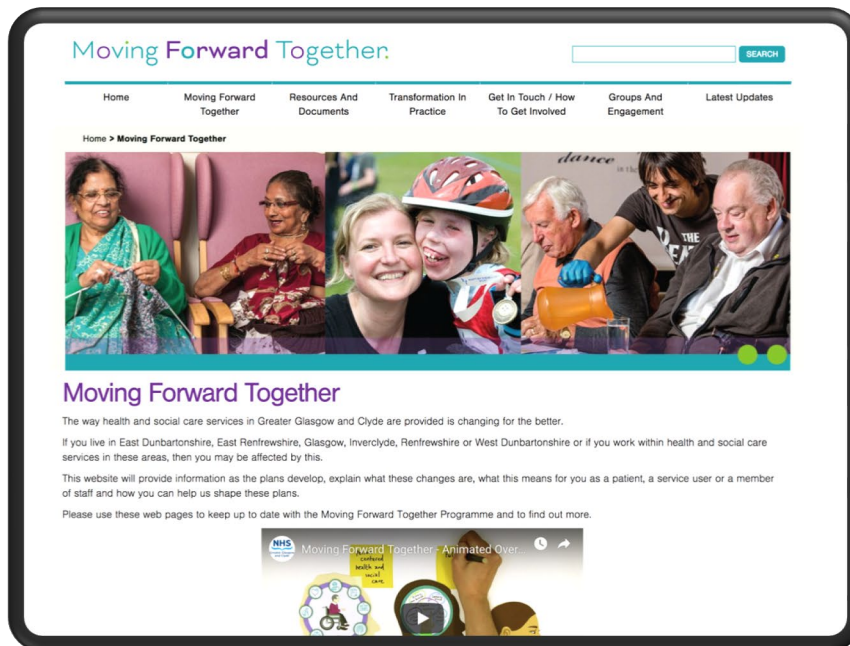
Do you recognise the challenges we face and the need to change?

Up Coming Events

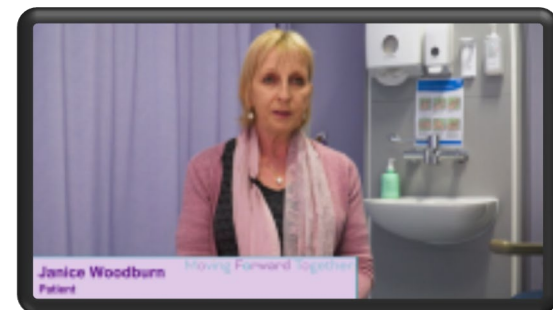
Date	Area	Time	Venue
13/3/19	West Dunbartonshire	0930 - 1230	Alexandria Community Centre
19/3/19	West Dunbartonshire	0930 - 1230	Clydebank Town Hall
25/3/19	Inverclyde	1000 - 1300	Tontine Hotel
5/4/19	East Dunbartonshire	0930 - 1200	Bishopbriggs War Memorial Hall
5/4/19	East Dunbartonshire	1330 - 1600	Bearsden Community Hub

Finding Out More

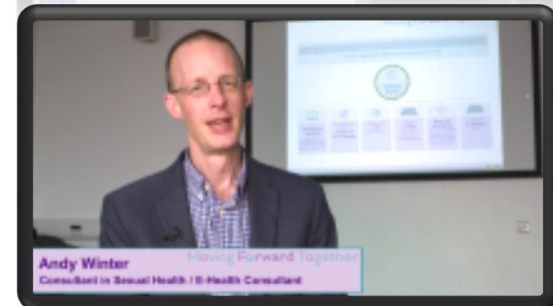
Dedicated website:
www.movingforwardtogetherggc.org



The screenshot shows the homepage of the 'Moving Forward Together' website. At the top, there is a search bar and a navigation menu with links for Home, Moving Forward Together, Resources And Documents, Transformation In Practice, Get In Touch / How To Get Involved, Groups And Engagement, and Latest Updates. Below the navigation is a banner image showing a group of diverse people, including a woman in a green sari, a woman in a red sari, a woman in a black top, a woman in a red and white cycling helmet, and several men. Below the banner, the heading 'Moving Forward Together' is followed by a paragraph explaining that health and social care services in Greater Glasgow and Clyde are changing for the better. It mentions that if you live in East Dunbartonshire, East Renfrewshire, Glasgow, Inverclyde, Renfrewshire or West Dunbartonshire or if you work within health and social care services in these areas, you may be affected by this. The text continues to state that the website will provide information as the plans develop, explain what these changes are, what this means for you as a patient, a service user or a member of staff and how you can help us shape these plans. It concludes by asking users to please use these web pages to keep up to date with the Moving Forward Together Programme and to find out more. At the bottom of the screenshot, there is a video player thumbnail for 'Moving Forward Together - Animated Overview' with the NHS logo.



A video thumbnail showing a woman with blonde hair, wearing a pink scarf and a dark top, speaking in what appears to be a clinical or office setting. A sink and a hand sanitizer dispenser are visible in the background. A purple banner at the bottom of the video identifies her as 'Janice Woodburn' and 'Patient'.



A video thumbnail showing a man with glasses, wearing a dark jacket over a blue shirt, speaking. Behind him is a screen displaying a website interface. A purple banner at the bottom of the video identifies him as 'Andy Winter' and 'Consultant in Sexual Health | B-Health Consultant'.

Questions and Answers





Thank you for
attending today