## Performance at a Glance: 2017-18 Local Delivery Plan Standards



As at March 2018, our performance against the 2017-18 Local Delivery Plan Standards was as follows:

$\checkmark$	89.3% of our patients were treated within 18 weeks of Referral To Treatment against a target of 90%.	×	The number of MRSA/MSSA Bacteraemia cases was above target.
<b>✓</b>	We continued to exceed the 90% drug and alcohol waiting times target with 94.5% of patients referred to treatment seen within three weeks.	×	81.3% of patients referred urgently with a suspicion of cancer began treatment within <b>62 days of receipt of referral</b> below the target of 95% and 92.7% of our patients diagnosed with cancer <b>began treatment within 31 days</b> against a target of 95%.
$\checkmark$	We achieved the <b>C Difficile Infections</b> reduction target during 2017-18.	×	Performance in relation to accident and emergency four hour wait remained challenging reporting 86.7% of patients waiting four hours or less at March 2018.
<b></b>	88.7% of patients who started their treatment in the <b>Child</b> and <b>Adolescent Mental Health Services</b> started treatment within 18 weeks of referral against a target of 90%.	×	74.5% of our <b>new outpatients</b> seen had been waiting 12 weeks or less following first referral below the target of 90%.
<b></b>	91.9% of patients referred for a <b>psychological therapy</b> started treatment within 18 weeks of referral.	×	78.7% of eligible inpatients/day cases were seen within the 12 week <b>Treatment Time Guarantee</b> below the target of 90%.
<b>✓</b>	We delivered a total of 14,957 <b>alcohol brief interventions</b> against the planned number of 13,086 interventions.	×	Our <b>rate of sickness absence</b> across NHSGGC was 5.51% for the year ending March 2018, above the 4% target and marginally above NHSScotland's position of 5.39%.
<b>✓</b>	We remained in <b>financial balance</b> and met the <b>cash efficiency</b> target whilst at the same time delivering on a range of major service developments and improvements.		
<b></b>	100% of eligible patients were screened for IVF treatment within 12 months exceeding the target of 90%.		
<b></b>	There were a total of 2,017 <b>successful smoking quits</b> at three months post quit from our 40% most deprived areas exceeding our annual target of 2,005.		

NHS Greater Glasgow and Clyde: 2017-18 Annual Review