

NHS GREATER GLASGOW & CLYDE 2015-16 ANNUAL REVIEW

PERFORMANCE AT A GLANCE: 2015-16 LOCAL DELIVERY PLAN STANDARDS

As at March 2016, our performance against the 2015-16 Local Delivery Plan Standards was as follows:

- ✓ NHS Greater Glasgow & Clyde (NHSGG&C) maintained **financial balance** through the use of non recurring funding to offset significant cost pressures and met the **cash efficiency** target whilst at the same time delivering on a range of major service developments and improvements.
- ✓ We achieved the **C Difficile Infections** reduction target during 2015-16.
- ✗ The number of **MRSA/MSSA Bacteraemia** cases was above target.
- ✗ 86.6% of patients referred urgently with a suspicion of cancer began treatment within **62 days of receipt of referral** and 93.4% of our patients diagnosed with cancer **began treatment within 31 days** against a target of 95%.
- ✓ 91.5% of our patients were treated within **18 weeks of Referral To Treatment** exceeding the 90% target.
- ✓ NHSGG&C continued to exceed the 91.5% **drug and alcohol waiting times** target, with 96.5% of patients referred for treatment within three weeks.
- ✓ 100% of patients referred to **Child and Adolescent Mental Health Services** started treatment within 18 weeks of referral.
- ✓ 92.4% of all patients referred for a **psychological therapy** started treatment within 18 weeks of referral exceeding the target of 90%.
- ✓ A total of 15,980 **alcohol brief interventions** were delivered exceeding the planned number of 13,085 interventions.
- ✗ Whilst our performance in relation to **accident and emergency four hour wait** remained challenging, there have been significant improvements when compared to the previous year. Since the opening of the Queen Elizabeth University Hospital in June 2015 our overall monthly performance (with the exception of January) has been in excess of 90%. During this period we reported a monthly average of 93%, higher than the monthly average of 88% reported for the same period the previous year.
- ✓ 96.1% of our **outpatients waited less than 12 weeks from referral** to a first outpatient appointment.
- ✓ 100% of **eligible patients were screened for IVF treatment within 12 months** exceeding the target of 90%.
- ✗ As at March 2016, there were 38 patients waiting **more than 14 days** to be discharged from hospital.
- ✓ 86.4% of mums-to-be had booked for an **antenatal care appointment at 12 weeks gestation** exceeding the 80% target, our lowest performing quintile (*SIMD 1*) also exceeded 83.6% of mums booking.
- ✓ Our provisional data in relation to the number of **successful smoking quits** at three months post quit shows that we had 1,796 successful quitters from the Board's most deprived areas exceeding the target of 1,328.
- ✗ Our **rate of sickness absence** across NHSGG&C was 5.36%, above the 4% target.