

#StartTheConversation

# We are Celebrating!

It's arrived! Not just Christmas but our fantastic ACP Communication Skills Practice Training and we want you to share our excitement by booking your place for our brand new sessions in 2021.

Spaces are going fast so head to our [website](#) now to secure your place, but in the meantime hear what our participants had to say...

"It was a really good interactive session and delivered well by the facilitators."

What people say...

"Enjoyed the opportunity to interact and have conversation in an informal way."

"Relaxed feel to it, good comprehensive case study"

**Psst! Did you know we are on Twitter? Follow us @NHSGGC\_ACP to keep up to date with all that we are doing!**

December 2020

book now!



### ACP E-Learning Module

We are delighted to see that our new e-learning module seems to be a hit, with over 140 people already completing it since it was launched back in August! Anyone is welcome to give it a go and don't forget to try the quiz at the end to receive your certificate!

You can find it via our [training hub](#) on our website.



### ACP Summary - Awareness & Usage Survey

Over the summer we conducted a survey with staff across the whole of NHSGGC to find out their views on the ACP Summary which is available on Clinical Portal or as a PDF. Just under half of staff were already aware of it, and use it with some of the people they work with. Therefore we know that we still have some work to do in order to make sure everyone is aware of the ACP Summary and use it regularly with people and their families. However, the good news is people thought ACPs are important so we think we have an easy sell on our hands!



### Quality Improvement Projects

Are you looking for something exciting to get stuck into in 2021? Have you thought about running a quality improvement project within your own team? We know that having enthusiastic people on the ground is key to success and we would love to help you make a real difference to your practice. We already have project ideas that could work in Primary Care, Acute and Community settings as well as Care Homes. If you are interested then get in touch!



### ACP Champions

It's not too late to become an ACP Champion! In the new year, we will be providing lots of great resources to help our champions support their teams to complete ACPs.

Find out more and [sign up](#) on our website.



### A Note From the Team...

We just wanted to take this opportunity to thank everyone who has continued to support our Programme. We are so proud to be able to help empower staff and the public to start thinking about future planning and looking forward to all that awaits us in 2021...

Wishing you happiness over the festive period and all the best for the New Year!

- Pam, Suzanne, Maureen and Jenny.

