

#StartTheConversation



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ACP Clinical Advisory Network Membership Open

ACP Champions -We Need You!

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New Online ACP Module Out Now

August 2020

Hello from the team...

It has been a strange time for us all, not least getting used to working from home and using technology (to varying degrees of success!) Although this may not have been how we envisioned starting a new programme we have loved getting to know one another and sharing our passion for person-centred care.

Life has been very busy as we try and discover all the information and resources that are already out there. We have been thrilled to find out more about some great organisations such as "Compassion in Dying" who are helping to shape the national conversation, and of course it has been wonderful to learn what our colleagues across NHSGGC have been up to!

Over the next 2 years we will continue to curate this information on our web pages and work together to create more resources to help people have these important conversations. But for now scroll down to find out what we have been up to in the past 4 months...

ACHIEVEMENTS

CONNECTIONS WITH HSCPS

We were keen to discover what was happening across the NHSGGC so met with all the ACP Leads in each HSCP area. It was great to hear that other people are just as enthusiastic about Future Planning as we are. We will be sharing best practice and information across all the teams to help create a culture of shared decision making, putting people at the centre of all we do.



ACP WEBSITE

We have been working hard to create a brand new area on the NHSGGC website with lots of useful information and resources for both staff and the public. We cover everything -Anticipatory Care Planning, Planning for Unexpected Events, Carer Support, Power of Attorney, Wills and Funeral Planning. There is also "quicklinks" for staff so that documents and guides are just a few clicks away. <u>Find out more here.</u>

SOCIAL MEDIA

We know that social media is the way to spread our message far and wide. We have lots of plans to use these platforms to help normalise conversations about future planning. We have launched our first campaign, #StartTheConversation, with a question of the week to get our brains in gear on a Monday morning. Why not <u>follow us on twitter</u> to see what we are tweeting about?

@NHSGGC_ACP

ACP CHAMPIONS

We have established the role of ACP Champions. This is any professional who has an interest in helping us create a culture of open and honest conversations about future planning. As well as furthering their own professional development, our champions will be the link between our programme and the wider workforce, giving feedback and sharing information from their own teams. To find out more click here.



CLINICAL ADVISORY NETWORK We have establish a Clinical Advisory Network which is open to any professional working in Greater Glasgow and Clyde. This network offers comment and feedback to help us create the right resources for staff. <u>You can sign up to the network here.</u>



ACP AWARENESS SURVEY

We have launched a survey for all staff to try and establish the current practices around ACPs. We would also like to know what challenges people are coming across when discussing future planning. The survey will be open until 31st August 2020. You can complete it here.

CARE HOME COVID HUB

Think.

We have worked with colleagues in Public Health to create dedicated ACP information for Care Homes in the GGC area. This is part of a larger resource hub which was created to help Care Homes deal with the implications of COVID-19. <u>You</u> <u>can access the hub here.</u>



NHS

Greater Glasgow and Clyde

ACP ONLINE MODULE

We have created a new online learning module which gives a general overview of Anticipatory Care Planning and instructions on how to record and share information with other professionals. People can also complete a short assessment to receive a certificate for their records. <u>You can</u> <u>access the module here.</u>

Talk. Plan.

• Helping you plan for the future. www.nhsggc.org.uk/planningcare | @NHSGGC_ACP

COMMING SOON...

SKILLS PRACTICE TRAINING

We have been developing online virtual training to help staff practice their communication skills and raising the topic of future planning. We will also be delivering sessions for anyone who would like a refresh on how to upload and access the ACP Summary on Clinical Portal. These sessions will be starting in September 2020, and we will keep you up to date on how to sign up. In the meantime you can look at other useful training and resources on our <u>web pages.</u>



THANK YOU!

We would like to thank everyone who has reached out to us in the past 4 months to say hello. We have been overwhelmed with the generous support and feedback we have already recieved from many colleagues and look forward to contiuing to work together in the future!

Jenny, Maureen, Suzanne & Pam - Anticipatory Care Programme Team



If you would like to keep up to date with all the latest developments from the Anticipatory Care Programme then <u>click here</u> to sign up to our mailing list.

You can unsubscribe at any time by emailing <u>ACPSupport@ggc.scot.nhs.uk</u>