#StartTheConversation



New Website



We designed a brand new section of the NHSGGC website to give staff and the public lots of great information and tools to help them plan their care.

Staff Training



This year we created 2 great training resources - an eModule to introduce staff to all things ACP and a virtual training session to increase staff confidence in having these brave conversations.

Over 300 staff have completed the eModule, and we've help almost 100 more improve their conversation skills.

Clinical Portal Stats



In the past year you have helped us have increased the number of ACP Summaries. We now have 7 times more than we did last March!

Staff Survey



From the results of our ACP Summary we know that staff are worried about the time it takes to have ACP conversations and whether people are ready to discuss these topics.

This is why we are helping staff navigate the IT systems to share information and raising the topic of future planning with the public. ACPs are everyone's business!

Looking back at the past year...

Staff Information Sessions



We have virtually visited 8 teams both internally and externally to give them an update on all things ACP!

Social Media



We have been tweeting throughout the year! We now have over 150 followers enjoying our content from "Question of the Week" to updates on national and local policy.



April 2021: Anticipatory Care Planning Programme

Looking towards the future.....

One Page Guide



We are working on a one-page guide for staff to give direction on the information required within the ACP Summary which can be shared with other services.

Bespoke Face to Face Training



We are planning to largely focus on training certain groups of staff across all 6 HSCPs including district nurses and community rehab teams.

However we hope to still offer some general training sessions too check out our April dates!

ACP Champions



We are still recruiting champions!

We hope to create a network of Champions across the 6 HSCPs, who will play a key role in supporting their colleagues to have ACP conversations and complete ACP Summaries.

Help Spread the Word



Follow us on <u>twitter</u>, join our <u>Clinical</u> <u>Advisory Network</u> or become an <u>ACP</u> <u>Champion</u>... But most importantly talk to your friend, family and colleagues!

Training dates for April 2021 Open to Everyone!

<u>20th April 2-4pm</u> <u>21st April 2-4pm</u> <u>27th April 2-4pm</u> <u>28th April 2-4pm</u>



Click to register

Please contact the ACP Team at ACPSupport@ggc.scot.nhs.uk if you require any further information with regards to our training, or if you would like to book a training session for your team.

www.nhsggc.org.uk/planningcare