

The Big Conversation



Feedback Fridays:

The Big Conversation Newsletter

Issue 08: 25th August to 1st September

The Big Conversation



We're delighted to say that the conversations are continuing, with more and more teams holding their own events to keep *The Big Conversation* going.

Our midwifery teams have been getting involved in the conversations. A massive thank you to all involved in encouraging the participation by arranging events and sharing links to our forum. They told us:

‘We went round all inpatient areas in QEUH Maternity with some drinks and snacks for midwives, encouraging discussions and sharing the QR code to help them complete the online survey. It was a great opportunity to chat to the teams and ensure that the voices of midwives are heard in the Big Conversation!’

The Tissue Viability Team also held their own event, meeting over coffee to have their Big Conversation. They told us:

‘The Tissue Viability Team were gifted a coffee voucher from a former team member, the team decided to go off site, have coffee and have The Big Conversation. All members of the team freely participated and spent two hours answering the three conversation questions!’



We have also received lots more responses via email and postcards. We are massively grateful to everyone for taking time out of their busy schedules to engage with us. Thank you!

The Big Conversation Roadshows

Our roadshows continue! This week, we returned to the Queen Elizabeth University Hospital. We had conversations with a range of nursing staff including student nurses, Healthcare Support Workers and Charge Nurses which gave opportunity for us to hear different views and perspectives from different roles. Colleagues told us they currently feel well supported and that new systems have made paperwork easier, however things would be even better if all staff included everybody as a team and communicated more within wards. Some of the key words that came up for our future vision were:

- Fair
- Trust
- Respect
- Quality.



For our next roadshow, we will be in the canteen at Gartnavel General Hospital between 10:30-12:30 on Friday 8th September. We hope to speak to as many of you as possible there, so please come and join us.

Feedback from This Week

We have already received some responses to our new questions. We ask that you please continue to engage with the conversations.

Q1. What's already going well, but would be even better if...?

Q1

We are looking at ways to engage with staff, it would be better if we could find a way to get younger, newer staff to share their experiences and thoughts -

Our team is striving to provide the ultimate service to our clients however staffing levels have hindered this in the past 5 years and Covid pandemic also had a negative impact.

protected time for education being given, realising the importance of this for staff identity, workplace culture and a sense of valuing staff members

Staff are engaging in expanding their knowledge and skills relating to recognising and assessing Clinical Frailty within the community and also their confidence and ability to discuss key topics such as ACP with patients, recognising the key role of the District Nursing Service driving these discussions within the community.

Q2. Thinking about these 5 themes (Workforce, Wellbeing, Culture, Professional Identity, patient care and quality) what 3 words do you think we need to include in our nursing and midwifery vision for the future?



What else is happening?

Key Themes Forums

The Key themes forums will commence on Thursday 31st August. We will meet with our champions and arrange of nurses and midwives from across the board to explore each of our key themes. The sessions look to sense check the understanding of what's been said so far and to work together to develop the way forward building on our strengths and focusing on a vision for the future.

The Listening Project

The Listening Project has been set up by the Ministerial Taskforce on Nursing and Midwifery to give you the opportunity to engage and give your views about topics including attracting people in to the Nursing and Midwifery professions. An initial survey, developed by the Scottish Government, has opened this week. It explains a bit more about what the Taskforce is looking to achieve and seeks your views. We would encourage everyone to complete the survey [here](#).

Thank You and How to Find Out More

It's great to hear from the Champions on why this work is important to them; and we encourage you to take a moment to listen as well.

We also encourage you to record and forward your own video and/or voice note to us, so that we can share why this work is important to you with your nursing and midwifery colleagues.

Lastly, there's also a PowerPoint presentation available for all staff to access which provides the latest questions and key themes in addition to the initial slides which give detailed information on the purpose and aim of *The Big Conversation*. You can access the presentations at the following links:

[The Big Conversation - What is it all about?](#) – **and** – [Key themes- Where are we at now?](#)

How to Get Involved?

Please keep talking and sharing your ideas and opinions – in chats with your colleagues, or via our email address: ggc.bigconversationsfeedback@ggc.scot.nhs.uk.

Reflecting on these themes, let's continue the conversation with the two questions above – scan the QR code to share your responses with us:



Please get in touch with us at ggc.bigconversationsfeedback@ggc.scot.nhs.uk or via the feedback form on StaffNet and tell us what you think. For convenience, you can scan the QR code above.

The Big Conversation is moving forward....

We are building on the first phase and would like to encourage everyone to keep the conversation going, while we continue to listen and learn. Please continue to check StaffNet for updates on *The Big Conversation*. Our newsletters are now moving to fortnightly and the next issue will be posted on Friday 8th September.



We're here. We're listening. Join *The Big Conversation*.



Thank you.

