

# The Big Conversation



## Feedback Fridays:

### *The Big Conversation* Newsletter

Issue 07: 18<sup>th</sup> August to 25<sup>th</sup> August

#### The Big Conversation



#### **Roadshows were held at The New Victoria and Stobhill Hospitals this week.**

We would once again like to extend a huge thank you to everyone who has contributed to *The Big Conversation* so far. *The Big Conversation* continues and is gathering momentum and visibility.

Nurses and midwives are talking, generating ideas and influencing the path for the future of our profession. From our conversations so far, we can see themes emerging around: Workforce, Education, Culture, Wellbeing, Quality of Care and Professional Identity.

Reflecting on these themes, let's continue the conversation with these two questions:



What's already going well, but would be even better if...?

and

Thinking about these 5 themes, what 3 words do you think we need to include in our nursing and midwifery vision for the future?

Please get in touch with us at [ggc.bigconversationsfeedback@ggc.scot.nhs.uk](mailto:ggc.bigconversationsfeedback@ggc.scot.nhs.uk) or via the feedback form on StaffNet and tell us what you think. For convenience, you can scan the QR code above.

## The Big Conversation

This week, we held a Roadshow at the New Victoria Hospital atrium to gather feedback from staff. We heard what was important to people, the main themes being: better working conditions/environment, more support for staff, and training/staffing levels.

We also talked with staff within the wards and appreciate the time taken for people to share their thoughts and views. Thank you for your participation in *The Big Conversation*. We value your input and we are committed to creating a better workplace for all of our nurses and midwives.

We are delighted to share a beautiful poem about *The Big Conversation*, written by Lynne McGrath, Nurse Team Lead – Renfrew Learning Disability Service.

### The Big Conversation

To all Nurses' of exhaustive patience  
Still time to join, The Big Conversation.  
Be the guide, the direction of travel.  
Energetically engaged, with solutions to unravel.

A chance, a golden opportunity.  
Priorities to be sought, in the nursing community.  
To capture the resounding voice in the know,  
They are truly listening, we are told, say it is so.

A call to the nurses, a word to the wise,  
Shine the light of change, eyes on the prize.  
The future strategy for nursing, a possibility in your hand,  
For future generations, it needs to be planned.

Be the voice of truth, passion and hope,  
Ensure colleagues, citizens and communities can cope.  
Our professionalism unwavering, on the path we've ploughed  
Speak up! Say it loud! Join The Big Conversation and be proud.

Lynne McGrath, August 2023  
'The Big Conversation'

## Further Feedback to the Big 3 Questions:



**Q1**

"Challenging but a privilege to be a part of patients care."  
"How does it feel to be a nurse/midwife right now?"

"I used to feel like I meant something but not now "  
"How does it feel to be a nurse/midwife right now?"

"It feels good to work as a HCSW at the moment and to be part of a great team of nurses"  
"How does it feel to be a nurse/midwife right now?"

"It feels overwhelming exciting. I am excited as i finally be qualified soon but anxious as i don't feel as confident yet and especially with the worries og the NHS now"  
"How does it feel to be a nurse/midwife right now?"

**Q2**

"What are your 3 priorities for the future of nursing & midwifery in GGC?"  
**"Delivering the best nursing care for patients."**

"Increase/improve training and development both for existing staff and student nurses."

"Ensure that nursing is perceived as a good occupation with appropriate pay and conditions."

"What are your 3 priorities for the future of nursing & midwifery in GGC?"  
**"For the children in my caseload to stay safe, keep myself safe and for the health visiting workforce to feel valued."**

"Nurse education is a priority. Advanced skill sets are great, when you have taken the time to develop the knowledge, skills and art of your profession. What use are advance skills without understanding the importance of providing the 'basics', in a caring and compassionate manner. It would be good to see even more consultation. Staff often don't participate in consultation as they can't see the point."

"What are your 3 priorities for the future of nursing & midwifery in GGC?"  
**"Ensuring patients are at the heart of what we do. That staff are up to date with all the training, policies and procedures. Team work and communication is the key to a well run department. Ensure patients are centred care is our priority"**

**Q3**

"How will we work together to move these priorities forward?"  
**"Listening to how nurses and other feel like they need to be supported and accommodated to ensure they can continue working in their role. More financial support for student nurses to allow for a better work-life balance as most have to work to fund their studies, which can be difficult alongside placement and assessments."**

"Communicating with staff positive learning experiences, what works and what doesn't, constantly updating and reviewing care and procedures."

"How will we work together to move these priorities forward?"  
**"Work together with nursing preceptorships/education facilitators or colleagues to develop skills. More experience working with patients and developing skills."**

"Management actually acknowledging the problems and understanding that staff are not machines. Better recognition from management as to the value of their staff. Realistic expectations of workload tailored to the staff and resources that ARE available, rather than expecting staff to do the work of two people."

"Give staff opportunity to voice concerns, listen to staff on the ground regarding safe staffing, value the skills of staff in their specific role."

The themes of feedback received this week have included:



## Thank You and How to Find Out More

It's great to hear from the Champions on why this work is important to them; and we encourage you to take a moment to listen as well.

We also encourage you to record and forward your own video and/or voice note to us, so that we can share why this work is important to you with your nursing and midwifery colleagues.

Lastly, there's also a PowerPoint presentation available for all staff to access which provides detailed information on the purpose and aim of *The Big Conversation*. You can access this presentation [here](#).

## What else is happening?

The Big Conversation newsletters will continue to keep you updated and we would ask you all to please encourage colleagues to read these and share them widely in your organisations.

## What Comes Next?

# Listening and Understanding

We have two further Roadshows coming up – come speak with us on Tuesday the 29<sup>th</sup> of August at the Queen Elizabeth University Hospital atrium from 2:00 – 3:30 p.m. and at the Gartnavel General Hospital canteen on Friday the 8<sup>th</sup> of September from 10:30 a.m. – 12:30 p.m.

Please keep talking and sharing your ideas and opinions – in chats with your colleagues, or via our email address: [ggc.bigconversationsfeedback@ggc.scot.nhs.uk](mailto:ggc.bigconversationsfeedback@ggc.scot.nhs.uk).

***The Big Conversation*** is moving forward....

We are building on the first phase and would like to encourage everyone to keep the conversation going, while we will continue to listen and learn.



We're here. We're listening. Join *The Big Conversation*.



*Thank you.*

