



The Big Conversation



Feedback Fridays:

The Big Conversation Newsletter

Issue 12:13th October – 27th October.

The Big Conversation



Welcome to the 12th Issue of The Big Conversation newsletter. Thanks to your continued support and engagement The Big Conversation is progressing well. We are now beginning to develop our strategy informed by all of your ideas and feedback. Read on to find out more.



VISION AND MISSION STATEMENTS

A writing group has been formed to develop the content for the NHSGGC Nursing and Midwifery Strategy. The group's first step was to decide on a Vision and Mission statement to inform the overall direction and purpose of the strategy. As you know, we want to ensure that staff at all levels and roles are involved in the creation of our strategy. Therefore, The Big Conversation facilitated several opportunities for staff to share their ideas as illustrated below:



We began by asking you all for three words you would like to see in the vision statement. From this we identified 4 key words **CARE, RESPECT, QUALITY and VALUE**. We shared these words along with examples of Vision and Mission statements from other health boards at various forums and asked for staff opinions. From all of this collated feedback, the Strategy Writing group were able to draft the following statements:



Vision

To deliver high quality compassionate care to all patients, families and their carers, while ensuring our workforce is respected, valued and nurtured.

Mission

We will do this by continuing to listen to and engage with staff, delivering on the five key themes that staff have told us matter to them; Patient care and quality, Wellbeing, Workforce, Culture and Professional identity.

The feedback we have received has been very positive, we would like to thank you all for your input and assistance in drafting up these statements, which will now be added to the draft strategy document, for ongoing feedback and comments

STRATEGY NEXT STEPS

As you know all of your feedback has been collated and split into 5 key themes. Each of these themes also have several subcategories as shown below:



The next stage of the strategy development is to consider each of these themes that you have told us matter to you individually and to develop actions to deliver on these on your ideas and feedback.



The Big Conversation newsletter will keep you all updated and involved throughout the strategy development process, so you can see how your input is being used to build the strategy.

FEEDBACK VOICEOVERS

We are very excited to be able to share our voiceover videos with you all. You will hear in the clips below, direct quotes from conversations we have heard, and postcards received throughout our Big Conversations. These have been showcased at several events over the past couple of weeks and received very positive feedback. Staff at all levels including Professor Angela Wallace have felt deeply impacted by the words of you all captured within these. The second video contains some very positive feedback and our aim for the future is that we will hear much more of this from staff. The clips can be accessed below:

[The Big Conversation Listening 1](#)

[The Big Conversation Listening 2](#)

THE BIG CONVERSATION ROADSHOWS

This week we visited the QEUH. We asked staff their opinions on our draft Vision and Mission statement. Feedback was very positive, and staff felt the statements captured their hopes for the future of the Nursing and Midwifery workforce well. Thank you to all staff for taking the time out of their busy day to come and talk to us!



Our next roadshow will be held at **Renfrewshire HSCP** on the **1st of November**. We look forward to chatting to you all then.

Upcoming Roadshow Dates

- Thursday **16th November** - 1:30 to 15:30 - Clydebank Health and Care Centre
- Friday **1st December** - 12am to 2pm – Inverclyde Royal Hospital
- Thursday **14th December** - 1:30pm to 3:30pm – Vale of Leven Hospital

MOVING FORWARD – WHAT'S NEXT?





While we are now beginning to reach the final stages of our strategy development, we assure you that this is not the end of The Big Conversation. The opportunities that this project has created for staff to engage with each other are too valuable to lose. We are working on the next stages of our discussions for you all but in the meantime please keep sending us any more feedback, talking to your teams and chatting with us at roadshows.

Let's keep The Big Conversation going!

Thank You and How to Find Out More

Lastly, there's a PowerPoint presentation available for all staff to access which provides the latest questions and key themes in addition to the initial slides which give detailed information on the purpose and aim of *The Big Conversation*. You can access the presentations at the following links:

[The Big Conversation - What is it all about?](#)

In addition, we have created a slide deck of resources:

[Big conversation Resources](#)

How to Get Involved?

Please keep talking and sharing your ideas and opinions – in chats with your colleagues, or via our email address: ggc.bigconversationsfeedback@ggc.scot.nhs.uk. Please get in touch with us at ggc.bigconversationsfeedback@ggc.scot.nhs.uk or via the feedback form on

The Big Conversation is moving forward....

Please continue to check Staff net for updates on The Big Conversation. Our newsletters have now moved to fortnightly the next one will be **the 10th of November**.

We're here. We're listening. Join *The Big Conversation*.



Thank you.

