GGC COMMUNITY FALLS INTEGRATED RESPONSE PATHWAY

Call to 999 or NHS24

Patient imobile in situ following fall and lift required. *(For those with and without Community Alarm System)*

HSCP Responder Service Telephone Numbers *(to be supplied by HSCP)*

SAS or NHS24 call the appropriate HSCP Responder Service

HSCP Responder Service attends patients home **within 1Hr**

Injury noted and/or Clinical Assessment required

Ambulance Crew Dispatched and attend patient

SAS clinical assessment and observations completed in line with agreed clinical criteria

Clinical Criteria

Immediate Conveyance/Red Flags

Does the patient have one or more of the following:
Life Threatening ABCDE Issue
HR<50>120
RR<10>30
Reduced GCS
NEWS of 5 (3 in individual parameter)
Head injury with anticoagulant
Or a condition requiring intervention i.e. fracture

Long Lie GGC Clinical Recommendations *(to be added)*

Patient deemed safe and/or treated by SAS and remains in place of safety

No injury or further clinical intervention required

Is immediate conveyance to ED required?

NO / **YES**

Patient meets criteria for immediate coveance to ED

SAS conveys patient to ED

FURTHER CLINICAL SUPPORT/ASSESSMENT
CALL ADMINISTRATION HUB
(Single Point of Contact)
0800 141 2312

HSCP Rehab - Multifactorial Assessment Criteria

MDT AHP Teams including Physio, OT & Dietetics

Medication Review

Instalation of Personal Care Alarm

Provision of Walking Aids

Access to Home Carers

Patient requires Next Day Contact from HSCP Rehab Service

Admin Hub co-ordinates referrals to HSCP's via (platform tbc)

Referral issued to HSCP and HSCP to follow up within 24 Hrs

10am-10pm
SAS crew requesting ANP clinical triage

10am-10pm FNC ANP Advanced Clinical Triage Guide (to be added)

10pm-10am
SAS crew requesting discussion with ED CIC via Consultant Connect (route for call tbc)

10pm-10am Consultant Connect Assessment Guide (to be added)

Admin Hub book Patient into FNC and requst priority call back within (time tbc)

FNC Call SAS Crew for Prof to Prof Discussion This may include video consultation

Agree patient does not require further clinical assesment or treatment but would benefit from referral to HSCP Rehab Service

No injury or further clinical intervention required

Agree patient requires referral for scheduled appointment with MIU/ED or GP Follow Up

Agree Patient requires further clinical assessment and treatment therefore to be conveyed to ED

Patient deemed safe and/or treated by SAS and remains in place of safety

GP Informed of fall via letter

Patient is booked for scheduled appointment (via technology or at hospital) by FNC Admin Hub